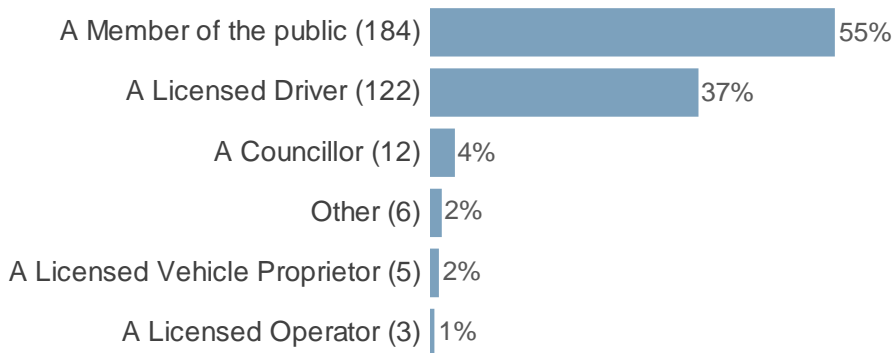


Fitness and Suitability Policy Survey

This report was generated on 17/02/23. Overall 333 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 333 cases fall into this category.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

I am responding as:



Please specify:

A volunteer for a local sight loss charity and also for a charity that works with vulnerable adults and children.

Kirklees Staff member

i work for council use taxis for service users

Trade representative

Police Officer

Do you agree with the proposed change?



Please provide details about why you agree:

I have had issues with Huddersfield taxis and have reported incidents that have involved me while driving as a paying customer, they have not taken my safety into consideration, they have used foul language to me, I do not feel safe booking with them

Quality can be poor and dangerous at times

90% of all times I see bad driving it is a taxi/private hire. They speed, drive on pavements, overtake unsafely and are generally impatient. I have on several occasions emailed the council with photos (when I have been a passenger in another car) about such driving. One instance was near the Costa coffee on Leeds Road where a taxi drove on the pavement and tried to cut us off when there was heavy match day traffic. Anything to help reduce the entitlement of these drivers and to increase the safety of passengers and other road users is most welcome.

Please provide details about why you agree:

Well I'm not exactly sure what is being changed here. If the change is 'we are ensuring that drivers are suitable for the role' then that has the connotation of youst not have had that rule before. Which just seems daft. But you absolutely need good HR vetting

Because both the driver and vehicle should be fit for purpose

The public have a right to be save in a taxi

Adds vehicles are fit for purpose

Driver & vehicle should be suitable for this role

for safety

The vehicle should be upto standards regardless of which council it belongs to.

They are I honk fair, they look after the public and are not draconian with the driver.

It maintans consistency across authorities, but allows us autonomy to make our own decisions where we need to

People's safety is paramount and at the moment there is no consistency on the drivers requirements

Safety is very important for passengers

Clarity on authority having specific conditions

need to be consistent across the area to ensure you feel safe getting into a taxi, but that there may be additional requirements in an individual LA

So that I feel safe as a customer.

because it now includes a requirement that the vehicles are fit for purpose

All policies should be consistent and if each authority differs then this should be taken into account and should be used so that taxi drivers cannot just use their licence across all authorities

differences of opinion may exist between authorities and the experiences may be different requiring a different approach

i have experienced issues where tax drivers work across Kirklees and Leeds

Fed up of being harassed and approached sexually by taxi drivers

HEALTH AND SAFETY

The new proposed changes make it very clear that drivers and vehicles must be suitable for the role.
safety

seems sensible for everyone to have same rules & regulations, make it easier for employing staff if everyone has the same criteria

More suitable for safety of members of the public

I want to know that every taxi I use has been checked and is fit for purpose.

inclusion of the vehicle is good as sometimes these are not

require drivers would be comfortable travelling with and the vehicles suitable to transport vulnerable people

safety reasons

It assures consistency and safety of passengers across the region

For safety purposes and trust

The vehicles need to be safe and roadworthy also

The gules are not currently consistent through all 6, and the terminology used is clearer

Just for the fact they probably be in the situation to do more then just drive

adds in vehicles which is good and allows for variation by authority area to respond to circumstances that are locally specific (such as ULEZ with respect to vehicles for example)

Shows that drivers should follow legal requirements in order to provide correct and honest service's

Please provide details about why you agree:

Safe

I agree with this for safety reasons

I agree with this as drivers need to be suitable for the role

Everyone should feel safe

It's for the safety of the public

We are a professional driver and no need for this suitability policy

I agree because it's safety for passengers and drivers

The policy ensures that travelling can be done more confidently

Because all drivers should be suitable of doing this job

It meets the requirements

I agree with all changes

For safety

Agreed

Citizen and tourists should be assured of their safety when using private hire taxi and Hackney .

it will be suitable to work anywhere in Yorkshire with same rules and regulations

Doesn't mind similar rules in all Council's as long as it's reasonable.

Vehicles should be fit for purpose and conditions should be specific to each authority so there is some flexibility.

Reassuring to know that your driver and his has to meet set standards. However, there should be some sort of passport identification in every cab of the driver. and the driver/cab should not be interchangeable. Cabs should also have a tachometer device to record speeds. We were driven back from Manchester Airport (pre-booked Huddersfield taxi service) at 90mph on a very busy M62 3 weeks ago. Very scary and reckless. Not professional at all.

For the safety of passengers as well of drivers

As a female I want to feel safe in a taxi on my own - knowing that a degree of safety policy's are already in place would make ordering a taxi less of a issue for me

I fear for myself if ever I need to use a taxi on my own as a lone female or for any other female travelling alone after a night out for example

Easier to translate where English is not natural language

Because i have often been in a taxi when the driver did not know how to get to a venue. Also I have travelled in taxis which are not as clean as they should be and the smell of tobacco is very obvious.

The public can be ensured that their driver is suitable for the job.

This ensures that drivers are safe and legally licensed for the West Yorkshire and York areas. Its also good because it makes travelling public safer

To ensure each driver is suitable for this role and the vehicles license are fit for purpose

Good to have a more flexible policy for each area.

Safety reasons

The public do not need drivers who have been caught flouting driving rules and breaking the law resulting in points. In recent years I have personally witnessed very poor driving and also numerous taxis with defects. This is a job they choose to do so they should ensure it's done safely.

Need to know the drivers are legal

As each authority may have its own conditions.

Some taxis are in poor condition.

There needs to be the ability to tackle local problems and issues

Please provide details about why you agree:

Passengers must be confident that the vehicles are fit for purpose.

This is a vast geographical area and one size will not fit all. Requirements, needs, local specifics could influence councils decisions for more specific reasons.

It's a good idea to cover vehicles too.

The standards for vehicles hopefully will include MOT of vehicles for roadworthiness. Many I have checked on gov.uk have MOT expired status. I have checked this information because I believe as a part of a harassment campaign by my neighbour/s (one of them who works for Kirklees Council) taxi drivers are taking part in surveillance and monitoring of my whereabouts on her/their behalf. Many I have suspected of watching from their vehicles I have taken their registration and checked gov.uk and many of their MOT's have expired several years ago. In my view taxi drivers should not take part in surveillance or watching people on behalf of someone else be it friends, family associates etc. to monitor/stalk and follow through radio network. If true as I believe it leaves my home vulnerable when out to people knowing this. This is not trustworthy and I wouldn't take a taxi by myself because I believe this to be the case. I would not want this in the report and public domain as I may be identified as my case is unusual. I don't work anymore as a result of being harassed on my way to work not just by drivers watching but others. It is quite extensive and excessive my situation. My family use taxi's, young women and elderly and vulnerable people. I would not want them knowing any of this. The new policies are timely as new guidelines to fit and proper and vehicle road worthiness etc. are being reviewed.

Drivers from outside the borough do this because of problems they have in their own area. The boundaries you state are not wide enough. Recent driver in a cab I used came from Rochdale for the reasons stated above.

Agree with policies being consistent.

Drivers must be suitable for the public's safety

Placing reasonable criteria of driving and personal standards on taxi and other public/intimate vehicle drivers is paramount. The fact that Kirklees is the only council so far to raise the barrier is a credit to its foresight

Taxi drivers are often alone with vulnerable people and women and children. I do not use taxi alone She yo sexual harassment on several occasions with taxi drivers . They should be better dame as any other person working with vulnerable people .like carers and p a.s

Passengers must be confident they are into a vehicle with a driver who is competent as possible and of previous good character

Drivers should be honest upstanding people with strong values and principles...some taxi drivers have a reputation.....

There should be consistency in all areas as there would be for nurses or teachers etc

slightly reworded, same sentiment

The change offers additional flexibility to the authority.

Licensing regularly consult CCTV for Taxi violations, sexual assaults and faulty vehicles

Some vehicles are not fit for purpose eg cars with small boots incapable of carrying suitcases.

The safety of the public is paramount.

Consistency of qualification and suitability over all the area should be required.

The highest standards should be adhered to at all times.

Public safety is paramount

It will provide confidence to the public that they are in a safe place when travelling around the city. It will also improve the standard of driving from professionals such as myself. I also believe photo ID should be visible in the cab with the drivers details easily visible. None of the proposals would harm me or my trade as long as I'm already following the rules so it. An only be a good thing for safety

I expect a legal vehicle and drivers all go through some sort of checks

Please provide details about why you agree:

I want to feel confident that the drivers anywhere across WY have gone through the same standards

It is clearer than the current wording and allows for specific conditions to be applied

Makes sense

More plainly worded.

Safety improvements for passengers.

There needs to be a set standard that everyone feels safe with

Specifically mentions vehicle conditions which is a major problem at the moment

Please provide details about why you do not agree:

Consistency across authorities will hopefully provide a better standard. Why would authorities want to differ in their approach, and offer potentially different levels of leniency?

No need as your local authorities should only check

They should remain consistent across all areas of West Yorkshire and not allow ambiguity. Keep in "are" and do not replace with "where possible"

Standards should be consistent across every local authority and UK wide

Subject to specific conditions of each authority

As it was designed to function as a whole combined Authority

Dont want taxi drivers applying to an authority as it is easier to gain a licence for what ever reason and then not working there.

Why is this new proposed changes for only taxi drivers and not other public transport drivers

Agree that 'vehicles licensed are fit for purpose' should be included. disagree that policies may not be consistent across the LA's

Rules should be the same across the board so as no confusion by the public on a drivers capacity to be a reliable good driver.

Existing policy is safe enough to hold the licence,if you want to implement this for taxi drivers it should be same for licensing officers and all frontline council staff,we believe this policy is racist and will be used to bully the drivers so you guys need to hold your horses and introduce a balance policy ,council are always after taxi or private hire driver even they introduced clean air zones to specially target the private hire or taxi driver specially when cost of living going up and drivers using hybrid cars leasing cost have tripled after brexit why council pushing more policies to stress the driver financially and mentally and little accusation by customer or small offence could make the driver loose licences why Dont you treat your own staff like this which god knows how many offence or public disorder would have done but still restraining their jobs it's absolute nonsense

This is discriminatory policy

Rules on hand held device are too harsh when we rely on device to get jobs, as long as they are attached should be fine. Non fault accidents resulting in major incident

It's too complicated

Licensing is getting way to carried away with its rules and regulations

Holders can travel between authorities so rules should be the same everywhere

Where possible means not all will be same

Alot of things needs to be changed or review

Requirements should be consistent through various authorities

Common standards needed across authorities.

Require more detailed information about the change

Make it consistent across the area, otherwise one area may be more lenient on applications

Please provide details about why you do not agree:

ALL of the Policy is HIGHLY DISCRIMINATIVE AND IN SOME PARTS RACIST, as MAJORITY if not all, drivers are of Asian backgrounds.

I think it should be across the board on every council or not at all. This is were problem occur as it's not consistent.

License conditions should be applicable and the same across all local authorities. If I get a taxi in Manchester it should have the same conditions as here.

The proposal is vague

All drivers in all Authorties should be treated the same

You don't say what the specific requirements would be - would they be more stringent or less stringent in Kirklees

Needs to be more training and checks made.

We need to add something about the trust and safety

Too strict. Will reduce private hire drivers, less service.

Not a devolved power within the combined authority. Individual councils should prioritise local needs.

No need

These changes are draconian and unnecessary

All PHD and HCD are fit for purpose

This policy is against the drivers

Too strict

Taxi drivers have been around for a long time and there have been many policy's . Why suddenly new changes ? Why wasn't this the policy for many years why know ?????

Should be consistent

This draconian and not in line with Dvla regulations. Why can't you stick with what's the law and stop inventing your own draconian laws

The authorities should have no say to what is legislated by DVLA. The fact that increasing this will lead to a lack of drivers and livelihoods being lost at an exponential rate.

It seems like taxi drivers been targeted trying to get as many as possible out of work due to harsh implementation of your new rule to me that's discrimination. Mobile phones are part of our jobs and we professional drivers as we are aware of the safety mechanisms involved.

Full of shit

Its kind of descrimination because people with 12 points driving on the road with regular basis but taxi driver gets point because of unfortunately has to be disqualified, hence not fair on them.

You cannot have an in between response. Where possible, policies will be consistent throughout West Yorkshire and York, but subject to specific conditions of each authority. Either get together and have one policy or each authority have one policy.

No othet council has this policy

Maybe you need to look at the seriousness of the offence rather than the points. Some things are accidental such as a red light by mistake or speed a little above the maximum. You are going to strip away a license over this? No wonder people are flocking to Wolverhampton

There needs to be transparency between authorities. This change would mean that a drover could be banned in one area and simply move to another to drive there

The public will not be aware of differences between authorities.

Policies need to be consistent across all authorities . Taxi drivers carry vulnerable people in their vehicles and should be subject to stringent guidelines . The safeguarding of passengers should be paramount not the opinions of the taxi drivers

Standards must always be consistent and not just 'Where possible' a dangerous precedent

Please provide details about why you do not agree:

The proposed wording is contradictory. You cannot be consistent but but local variations.

The policy, rules and regulations should be consistent with the DVLA / Highway Code rules across the whole of the country not differing by geographical area nor should specific conditions be applied to specific local authorities. Kirklees should be the same as Leeds, Calderdale, Bradford, Wakefield and all other LA's nationwide.

Standards should be consistent throughout West Yorkshire and York

not fair

Because I agreed some of but about points I'm not agreed

dont feel taxi drivers should be cherry picking who to get liscend from

not fair

Policies should be based on local needs and requirements

The policy is already good enough

Why should West Yorkshire be different to the rest of the country irrespective of local communities. Laws are laws and they apply to everyone including me.

nothing wrong with how things stand now

Why Taxi driver and not bus drivers and council drivers who do the same without being licensed

12 points the law says why do council make there own rules up

Standards should be the same across the region and not open to interpretation and change my one authority

Police should deal with it

Is not suitable for drivers

If all W Yorkshire councils had same rule then why not apply to vehicles aswel why pick and choose

We already gp fees for fitnes

It should remain consistent so it doesn't favour some areas more than others.

Complete nonsense why not implement for police officer, fire fighter, ambulance driver

Very unfair

Should first do the vehicles then come on to this

Not really, it should be one policy, not separate policy for each county. We should be free where we work as self employed drivers with no restrictions set at all.

We are targeted because 95% of taxi drivers are of asain community why doesn't this rule apply to bus drivers and ambulance services.

Unfair and discriminatory

Too vague. Open to interpretation and excuse for substandard taxi drivers and condition of taxis. This being said, the original one is not working either as Myself and my daughter have been in taxis where the driver has been smoking weed, made inappropriate comments and some where there are damaged seat belts. Whatever amendments you put in, they must be applied appropriately and spot checks on taxis, especially the ones that have booking apps must be regularly and rigourous applied, because people especially lone women are increasingly feeling unsafe using taxis.

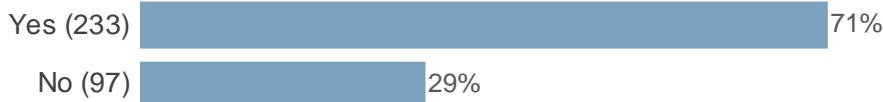
Unclear with a grammatical error? Perhaps say instead "...can be confident that the drivers and vehicles licensed are suitable for this role and fit for purpose..."

I do not agree with this policy as I feel as though it's a form of targeting by the Council and institutionally racist.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

Because this is our living

Do you agree with the proposed change?



Please provide details about why you agree:

needs quality ass

The policy needs to be up to date and I have felt unsafe in a particular taxi.

Licence holders should always be fit for purpose- in terms of skills and safe driving as well as DBS checks and criminal records. Getting a criminal record should not be an automatic barrier to holding a licence but this must be assessed carefully- for example any prosecution for driving should be a disqualification.

Because the state shouldn't hold everyone's hand. That goes for workers too.

Public safety should come first, above someone not having a licence. If they loose or are not granted a licence they are obviously not a fit person for the role

Public safety should always come first, anyone applying for, or who currently has, a license should expect to lose it if they don't meet the requirements.

We as citizens must all abide by the rules within our given profession.

The safety of the public and high standards is most important

Rules and the law/ legalities must becadheted to rigidly to protect the public with no exceptions for wrong doing

for public reassurance

We have a duty to the public

It proves the commitment that Public safety is paramount

Protection is paramount

Safety is first priority

Provides clarity on what is not a relevant consideration

it should be about the passenger and the Council should not be made accountable for the taxi driver obtaining a license, they should meet the standards required

If a driver is not competent and safe they shouldn't have a licence.

the priority should be placed on those who use the service, NOT the family of the person driving it

It should be the safety of the public only - this is the only thing that matters not the impact on a persons family of losing/not obtaining a licence. Not obtaining a licence needs addressing as to why not and should be nothing to do with the safety of the public

It is correct that people are kept safe before someone's right to a specific job, they break the rules or not be eligible - they lose that job

Safety of users of taxis is paramount

I should feel safe and not be accosted or harassed when using a taxi. I really worry for my daughter and her friends in the same situation, when they may not feel confident in telling a driver to get lost

Legal and fit and proper person

Enforces fit and proper and also makes the publics safety paramount.

safety

I want to be confident that when I get in a taxi the vehicle and the driver have met with an agreed standard to provide the service safely - in the same way that any medical professional I encounter has been trained to an agreed standard for my safety.

Please provide details about why you agree:

the public should be considered first as they are getting into a vehicle & paying for a service. They should be kept safe as they too may have a family

The taxi driver should be responsible for maintaining standards set by the council, as part of the contract for transporting vulnerable people. Failing that would be the drivers responsibility and the council should have the rights to withdraw the licence if they are deemed unsuitable for the safety of the general public and not just for the drivers right to work. The driver can go work in another industry and should not be able to hold the council to ransom if they fall foul of the standards set.

So that the passenger is confident and safe wherever they are travelling to.

Public safety is paramount

The publics safety is at risk if the driver or vehicle are not up to a required standard. That outweighs anyones right to work, and indeed the driver could find alternative work if not licensed, but a passenger couldn't be 'not dead' or severely injured. A lot of jobs that the public rely on a specific safety standard have to be licensed, the drivers arent being singled out.

A drivers past experience and ability along with a safe vehicle should be a necessity, so I agree with proposed change to this.

Do the right things

It's better

No

The public should be protected at all costs however drivers should also be protected due to the risks sometimes the public can pose as a risk to them if they are intoxicated or under any influence of drugs.

Safety of the public

I agree .if its wrong doing from driver

This is the same for any job.

Public are given assurance that the standards of safety are set high

For the safety of the passengers

It meets the requirements

clearer guidelines and not open to misinterpretation

Protection and safety of public

It is clear from the outset that the impact on a person's family is not a consideration within the decision making.

Am.agreed with policy that role have been.by council

See previous comments about reckless speed and unprofessional driving standards.

For the safety of passengers and drivers

Again as a female I would want to feel safe in a taxi after a night out with friends without the worry of the taxi driver thinking they can charge over the agreed fee for the trip or thinking they "taking advantage" of the situation

Strengthens the statement

The impact can only be down to the individual

Private hire have always been a lower standard of service than taxi

The public should be able to get in a taxi knowing that the driver's expertise, licence and character have all been subject to scrutiny. Standards should be set high to ensure the safety of passengers. I have travelled from Heckmondwike to Wakefield and missed my train because the car i was travelling in was not fit for purpose and could only be driven at a slow pace before it broke down completely.

To make sure individuals rights are protected and to meet the required standards to avoid these outcomes

Please provide details about why you agree:

Public safety must come first over the taxi drivers needs.

Safety reasons

Impact on family isnt relevant

If they drove and followed the driving laws then they wouldn't end up with points, then loss of licence. Why should they think they can use family as an excuse to get round this?

Vulnerable people use taxis so safety is paramount. Many times people are alone and not in a fit state to know what is happening or where they are going. If they loose there licence they will have to chose a different sector to work in. Just like a convicted drink driver.

Because half the drivers are rubbish drivers

The impact of losing or not obtaining a licence may be detrimental to the driver but public safety must override that. Public must be confident that the driver has the licence because they are regarded as safe to have it.

Passenger safety is paramount

If someone abuses their position or puts their license at risk by their actions why would they be allowed to continue just because they had financial pressures - that's a risk they take

Public / passengers should always come first.

Makes sense.

There needs to be the ability to deal with local issues rather than the lowest West Yorkshire denominator

I'm not sure why it needs spelling out that the personal circumstances of the applicant are not relevant when assessing suitability for the role.

Safety of travelling public is paramount and overrides other considerations

It might read very stark, but it has too. People need to realise they can't apply the regs that suit them and ignore those that don't fit their personal circumstances.

Public safety is paramount

Yes if you work in a profession or hold a position of trust for a license then you should abide by certain rules and regulations and if not you would expect not to be licensed or registered as being safe.

Passenger safety should always be a priority

Public safety must be the absolute determining factor.

The reason taxi drivers operate is to provide a service. The first priority of that service must be public safety. An unsafe service is not a service.

The public has the right to be protected

Passengers must be confident that taxi driers are of the highest quality

Job loss should not be a consideration in fact compliance is more likely because of it.

Totally agree the protection of the public is paramount

Public safety can not be compromised

Its important

The publics safety should be considered ie fully insured, and able drivers

The public's safety is absolutely paramount at all times & under all circumstances.

If drivers abide to reasonable standards, then they have nothing to worry about

Impact on family is the same if you are disqualified.

Totally agree. Anyone dealing with the public, children or vulnerable people should be vetted and checked to the highest levels regulary; i.e. at least annually

Just because the majority of taxi drivers are Asians why should they be treated differently. Driving a taxi is not mandatory if your Asian.

Please provide details about why you agree:

Same as before it's a great idea & will only affect those not providing a safe environment already. Many other companies have similar programs where points mean you can no longer work there & even enhanced CRB's so it's not unheard of. As professional drivers I believe we should also have the new style digital tacograph in every vehicle. Safety comes first in my book

I expect to be safeguarded when using a taxi

Safety of the public especially young and vulnerable adults has to be the main criteria

Drivers have a position of control, often over vulnerable individuals, so the highest standard should be applied

I don't know

I don't want to get in a taxi and be driven by someone who can transport me and I feel safe

Inconsiderate and racist

This presumably closes an argument that is frequently used by drivers

Makes sense

Clearly sets out the public protection issue.

The safety of the public is more important. Drivers not obtaining a licence can find alternate employment.

Public safety.

Because it's the safety of the user that is paramount. If a driver is not prepared to meet that standard then their attitude is wrong

Public safety should be the utmost concern. If a driver acts against public interest either in their own behaviour or through a defective vehicle then there should be no excuses.

Please provide details about why you do not agree:

Minimum standards for public protection would be more useful, making it clearer what taxis MUST do. They would also be fairer, since taxis compete against buses etc that work to minimum standards. Higher standards we're more appropriate when taxis were a luxury form of transport, but that is no longer the case. Higher standards also drive up costs, and discourage use, which is against the best interests of the environment and the public.

No need

The impact on the driver's income is very important

You are stating that, if a person and their family were to be affected, then this will NOT be considered nor their mitigating circumstances, due to ONE MISTAKE the driver made ??? Therefore, this policy of yours, is actually WORSE than that of a Court !!! So, NO I don't agree with this policy.

More consideration should be given to driver as regarding the fine line of keeping the job or losing.

What about the driver's safety?

Not really sure but the wording appears to be passive aggressive - why is the driver's right to work relevant here ?

Driver safety and livelihood is equally important as public safety, Don't make it an excuse to bully the driver on little things if you want to do it there must be a balance and all council frontline staff should be subject to same standards so stop taking the mick out of the drivers as it's absolute racism

You have mixed the IOL document with the legislative wording. Safe and suitable has no legal basis at all, but to them change it to the correct legal term of fit and proper within the same paragraph is confusing at best

Existing policy is sufficient as we struggle to get a taxi or private hire on time these days as a result of shortage of driver we will always be struggling to get from A to B in time

Please provide details about why you do not agree:

I do not agree, if the accident happens on personal car and not driving taxi it should be kept separate. The balance should be struck depending on what type of incident it was, if accident was not caused by handheld device that should be voided. Only the serious accidents should be counted. Need look at the family of the driver as well when the badge is lost. Some drivers have been in the taxi service for years and would find it difficult to adjust in another job. Need to have a proper fair balance. Stuff such as drugs and drink driving and exploitation should remain at high standard but some leniency should be put in place.

It's to Complication

public safety is priority at all time however the driver safety is considerable too, recently the drivers have been most victims and intimated while doing their jobs.in a safe environment where we all can provide best service of their

Alots of things against driver about driver safety

Wants the licensing authority to think about both sides, including drivers circumstances.

Its too strict

The council needs to also distinguish the difference between taxis and PH's. PH's are not taxis. Equal consideration should be given to driver applicants.

Not fair

What about the safety of the drivers

During the pandemic families are struggling. Losing their livelihood in some cases drivers have been in the trade for 15+ years. They will become unemployed. This will impact their family life leading to depression and suicide.

It's a racist policy

For some drivers taxi is the only job they have and rely on the income through driving. If the driver was to have his badge suspended or revoked whilst a customer complaint is investigated the driver would be out of work and there is no guarantee they will get another job straight away. When a customer complaint is made the driver should be questioned and a decision should be made to revoke or suspend a license when the complaint has been investigated.

Too strict

Agree with safety for the public but this is penalising the innocent as there will be times where member of public's can make any allegations and you won't have a job or licence because of that. This is unfair to the licence holder as their word never has any weight.

What does fit and proper mean . Does these rules apply to police officers bus drivers and other drivers that pick up the public Or is it just taxi drivers because there majority from ethnic background ... this policy isn't about the public safety your just using it as an excuse to target the minority who pay in to a system that still sees them a threat

How can you be so cold hearted of not considering impact on a person's family? My God, you sound like Priti Patel. What's next, send em to Rwanda!?! By golly, no wonder the town centre is dying a dead. We've got Henry VII spirit lingering in our council. It seems like we have people with no empath and humanity in our council.

Same as prev

Please stop discriminating taxi drivers.

Full of shit

What parameters have been taken to protect drivers, ir has to be given equal rights to drivers and customers. No support from police and council for driver being abused on regular basis at work. Plus council should provide driver a health and safety training for free and compulsory also all customers data should be held by council as well like drivers.

Please provide details about why you do not agree:

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

There is plenty of cases where the courts have

So public has to be protected but don't care about drivers safety

Is the safety of taxi drivers not equally important? Yes, strip the rapists and kiddy fiddlers off their badges to protect the public but don't paint every taxi driver with the same brush. What are the current statistics of serial attacks from KIRKLEES licensed drivers in the last 5 years?

Kirklees appear to be putting even more red tape and bureaucracy in the way of common sense.

not fair

No comments

their livelihood is a consideration just not a paramount one.

driver amd family is also part of public

Who determines the standards

The policy is good enough

This should also apply to bus drivers.

It is not council job to do this

Not fair

Council should also take into account the effect this decision will have on the family of the driver

Complete rubbish

Never heard the council protecting drivers

Think it should be taken into consideration

It should be done on the light of the evidence and not more to his word against mine.

Why does this apply to only taxi trade but not bus drivers and ambulance service when we are in similar field

What does the last sentence mean? It is not clear who it refers to and this is yet again vague.

There must be a balance between a driver working and the public, why should you not take into account that a driver will loose his job and unable to provide for there family. Would you like the driver to go onto benefits and claim of the government

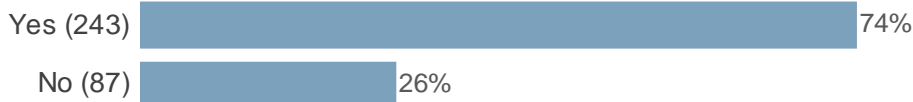
exclude the word relevant

I do not agree with this as I believe I have been targeted and it is institutionally racist.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

who will give protection from nasty customers and customers are not right each time

Do you agree with the proposed change?



Please provide details about why you agree:

Makes sense to be more specific

Safety first

People need to know they are safe when using a taxi.

This shouldn't be a 'change' as it should have always been a mandatory rule

Any agency information about a potential/existing driver should be considered, if it protects the passengers

We must safeguard for all taxi users (public), especially in light of the many cases of abuse and convictions that have been perpetrated by taxi drivers as reported over the past few years.

All relevant information should be considered

Yes all checks need to be done

This change will standardise the requirements of all relevant professional bodies and allow sharing of information to protect users/ customers

for safety

They have to prove there fitness it's a condition . We must protect the public

Safety is important for passengers

Clarity on types of other agencies

it needs to be thorough and explicit to ensure safety

As before, passengers need to be safe

Clarifies the other agencies and authorities that will be involved.

All convictions and cautions need to be considered and taken into account

more comprehensive

safety is paramount for our service users as they are vulnerable

Unless there are convictions, there may be no record of allegations, whereas most local authorities and linked agencies will have an awareness of allegations & complaints, and the reputation of drivers

Legal

Makes it more specific of the agencies involved and stops any loop holes

safety

anything that increases safety of people needs to be done

the addition of detail is positive

As vulnerable members of the community regularly travel in taxis I think it is sensible that other outcomes of action are taken into account for example DBS

consideration to a wider field of agencies ensures safety of the public using the service

For the public safety

Any issues involving a taxi driver's conduct should be assessed

for transparency, so the drivers know which agencies are being consulted.

I also this information should be held on a shared database, to cut loopholes.

I like the change

Please provide details about why you agree:

additional clarity

No

I agree with the law

A DBS should be completed to ensure drivers don't have convictions in which puts the public at risk however if there is a conviction related to debt for example this should not mean a driver is unsuitable and unsafe to become a taxi driver.

Agree with the council

I agree

Provides clarity

It meets the requirements

all agencies need to be involved

I agree with all proposed changes

Safety

It explains that the information supplied by other agencies, and gives examples of these agencies, is taken into consideration so drivers are clear that information is shared and can be used.

Everything should be considered to ensure public safety against rogue taxi drivers.

Safety of passengers and drivers

Drivers should be good drivers and not reckless in their actions

Emphasises

All/any should be taken into consideration - a full clean history only

It is clearer about minimum standards, but personal observations and road experience would like to see previous complaints included. Some taxi drivers have no value to road safety and the present system isn't interested.

ABSOLUTELY YES. TAXI DRIVERS SHOULD NOT RETAIN THEIR LICENCE IF THEY HAVE RECEIVED CONVICTIONS, CAUTIONS BY THE POLICE, OTHER AGENCIES, THE CIVIL COURTS, LICENSING AUTHORITIES ETC. THEY SHOULD NOT BE ABLE TO SLIP THROUGH VETTING WHEN THEY ARE RESPONSIBLE FOR ENSURING THE SAFETY OF ALL THEIR PASSENGERS.

A fair agreement and serious action needed to others who committed these actions as it protects other drivers and people from harm, this is why it's good.

More explicit about the other agencies involved.

Safety reasons

Everything relevant should be taken into account

I worked in a role where I had to be honest and properly licenced. If I was found doing things that could jeopardise this then I would expect repercussions. Why should anyone else not be given the same rules? Standards may improve if there is a risk

Safety or people is paramount vulnerable people in a taxi alone can be subject to anything.

Actually defining what the other agencies are is valuable rather than leaving it to interpretation.

Agree in widening the scope to beyond criminal convictions

I would not want to get into a taxi with a driver who had speeding, reckless driving or other criminal convictions

Should also consider intelligence that would be disclosed as part of DBS and public complaints

I assume this means a more thorough background check?

Sensible and necessary including all agencies who hold/have relevant and pertinent information which could affect decision making.

Please provide details about why you agree:

Clarification is always good.

May have a licence elsewhere

Yes a thorough check should be needed including vehicle checks for MOT, road tax, driving licence, insurance etc. The taxi firm should not employ anyone who does not have this minimum and a taxi firm should be made liable for their employees if standards are not met. Most of the ones I checked in this area I have found expired MOT working for Huddersfield Taxi's, Premier taxi's and Crown taxi's.

Broader checks

As stated in first comments above

Considering the age range of members of the public that are carried and their possible vulnerabilities, the assessment of driver suitability must be comprehensive.

Safety of the public is important

Safety it is important u feel safe getting in a car with a stramger

No one would willingly get into a vehicle with someone who is not a competent driver

Taxi drovers are in a unique position of having passengers in their care. It is important that strict vetting procedures remain in place

More explanatory

All agencies should be checked

There should be no ignoring of convictions of any type , all have to be taken into consideration

Seems logical considering the job role

Convictions and cautions should be the same for any driver

clearer

The authority must have access to any & all information that may or not be relevant.

Too many drivers have criminal records so need checking for not just children , vul adults but also any member of the public to feel safe

Closes some loopholes

All actions by any relevant agencies should be taken on board for any assessments, as in a lot of professions.

Other details of your behaviour should influence what your allowed to do, especially if you have convictions which may make you unsuitable. For example The Sex Offenders Register.

other agencies should be involved

No one should be above the law

This will ensure we have correct and proper people providing safe transport options to our residents, building up confidence to travel & spend money around the area. How can anyone object to this?

Safety is paramount

Drivers should have clean licenses

The more checks the better

Fair enough

You should be able to check with any relevant agent, failure to do so could allow someone not suitable being given a license

This provides clearer direction for enhanced checks to be carried out

Makes sense

Explains more clearly.

Better. Well done. Perhaps include customer complaints too, in that they also trigger an investigation

Wider checks on suitability are a good thing.

Please provide details about why you agree:

Ensuring drivers are fit and proper for the job

Because it should be a full check of all agencies available

Clarifies the matter and remove "grey areas"

Checks with DVLA and HMRC to ensure compliance

Please provide details about why you do not agree:

Why does it have to include a list of other agencies. It states other agencies but that should be enough

Why

It is of NO CONCERN or BUSINESS to you as a Licencing Authority as to what happens in a Person's PRIVATE and INDIVIDUAL LIFE. Those matters have NO BEARING on his or hers ability to perform and fulfil there duty as a Private/Hackney Licence Holder.

'other outcomes of actions' - this is a ridiculously ambiguous clause and could be used to bar genuine safe and able taxi drivers'

Civil matters are personal to driver and it has nothing to do with council as it's intrusion into private life also the minor caution should not be taken into consideration unless it's a conviction ,it's absolute nonsense ,if council wants to implant it they should start from their own frontline officers based in all environment and stop bullying the drivers by introducing these silly laws in the name of public protection

It implies that if someone is hit with a ccj, or any other civil matter, then this can be considered against his or her license since it vaguely states civil courts If someone becomes divorced, or is unlucky enough to get a ccj, not sure of the relevance to being fit and proper

It's not fair

am agree with most of policies but some of could be leads the driver jobless and lake of confident while working

This goes too far because of false allegations

Should not be allowed to drive the public with any police record.

Could you explore having a fit to be a taxi interview similar to a fit manager interview for CQC registered services

Why change something which is already effective and working. Does the council adopt similar policies in other departments as part of recruitment?

No right

The current policy has no flaws. Driving convictions has an impact on a drivers insurance which is more then a suitable punishment for a error whilst driving. Driving on the road for that much time you are surely bound to make mistakes. Drivers will leave

Everyone deserves a second chance

Issue here is people make mistakes in life and many once given a chance do reform . Not everybody wants to be a taxi driver those that do apply apply because of personal reasons one being a family man . Many other people working in public have convictions but still can work in public places

Other government department having not to do woth driving a customer around. What if a person is trying to change for the better? Surely people deserve to get a second chance. People DO change you know.

Same as previous

.

Full of shit

Please provide details about why you do not agree:

Criminal shouldnt be allowed to work with public. So similarly they shouldnt be allowed to work in council offices as well.

Someone having issues with childrens services, not paying child support, littering fine etc. It needs to be specific to the issue.

What if the individual has reformed their character and stayed out of trouble since? They have the correct professionalism for the job?

The list of Agencies should be absolutely explicit and listed accordingly. It should be in line with other Local Authorities across West Yorkshire, and preferably local authorities across the UK. Kirklees should not make their own rules up but should keep in line with national standard.

unfair all of it discrimination

Yes comments

Why should non relevant agencies be part of the decision

The policy is good enough

Not your job to do this

Licensing sub committee should make the decision to revoke a drivers license not the officers
N.

Still the same wording spun in favour of the council

DVLA is ok, CAFCAS is good, but only relvant things, not parking for example

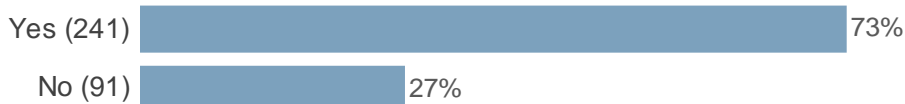
Other licensing authorities have nothing to do with kirklees, just because a driver was not right to work in Kirklees does not mean they cannot work elsewhere. Every council has different rules. As long as background checks such as DBS are done

I do not agree with this as I believe I have been targeted and it is institutionally racist.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

because trying to impose unnecessary things

Do you agree with the proposed change?



Please provide details about why you agree:

More clear

Joe public has to so taxi drivers should

Rules needed tightening

More in depth

To give a fair and reasonable response

Protecting the public is paramount and taxi firms should be scrutinised regularly

Same answer as previous question applies

The authority should be privy to any information about a potential/existing driver when it comes to public safety

All relevant information should be available to and considered by the licence authority

Please provide details about why you agree:

Licensing authority should have upto date information

It's logical that available information must be shared.

for safety

It's about being a fit and proper person

Safety is important for passengers

Clarity as to why

again need to be thorough in the process, people take their lives when using a taxi, they trust it and the driver to ensure their safety

If the driver is unsafe it can put the passengers at risk. I hope fixed penalty notices that are not safety related are considered proportionally.

provides a rationale for why this is happening

All information is needed for the correct decision to be taken

clearer

HEALTH AND SAFETY

Ensures that any taxio license applicant is under no illusion what they need to declare when making applications.

safety

everything should be used to enhance safety, in fact 6 years seems a long time between reports

These need to be disclosed as they may have an impact on the validity of their licence.

The licencing authority needs sufficient information to make an informed decision on whether to issue a licence- so all need consideration.

Always like added 'reasons' being explained

Again for the safety of the public and to ensure that it is regulated

A full picture needs to be gained to assess a taxi driver's suitability

I agree with the extended wording. However, I would want to know that the info the council looks at includes patterns of intelligence reported to the police. As with the case of Ian Huntley and others, there were lots of reports to police but no actual formal action so in effect nothing to declare, but the information that he was a sexual predator was all there.

Because not all drivers may divulge past incidents or activities.

Ok

No

Yes the council should have enough information first before making a decision in regards to convictions

Agree with council

I agree to change

It explains why the information is needed

It meets the requirements

proof of honesty in outset

I agree with Alle propsed changes

Safety

The form asks so we tell the truth

It explains that this information is relevant in the decision making process.

Safety of public

Please provide details about why you agree:

Explanation of reasoning

The criteria set should be to allow honestly from the start of application but also if anything changes
But could include complaints raised, bringing value to safe driving.

Very sensible. The Licensing authority needs all relevant information.

Yes I agree with the fixed penalties etc and agree to the circumstances that may come across.

More explanation

Safety reasons

They should be safe and truthful to do a job right.

If you have conviction are you a safety breach to the public yes. So they might think twice before committing crime.

As the public we need as much protection as poss from rogue operators/drivers. Any cautions or convictions, no matter where issued should be disclosed.

It makes sense to have as much information as possible.

Much cleaner and wide spreading

Makes sense

All changes should be reported.

Safety

Due diligence, more reassuring for the travelling public.

Just clarifies Para 10

Again, clarification never does any harm.

8

Authority are better informed

All cautions have some reflection on the suitability of the driver to provide a safe public service.

Relevant information must be reported to the council

The reason for this is obvious. Taxi drivers have the lives of passengers in their hands

More explanatory

More comprehensive

Full disclosure is crucial for public safety

The same rules should apply for any driving job ie taxi, bus, lorry, paramedic - all are responsible for the safety of the public

more detail

Again, the authority MUST have access to any & all information in order to make an informed decision.

fair

Full integrity is req

Enables a fuller picture of the applicants background

Any issue raised has to be taken in to consideration for any applicant to ensure the safety of the public.

It's common sense fir Christs sake !

They have to be regulated

This again is a great idea & should be rolled out Yorkshire wide, all this information gives detail on the character of the person & is that the type of person we want representing the city for visitors whom the taxi driver may be the first resident a visitor sees. No this has to. E at the top of the list for me, great idea to add this part

Please provide details about why you agree:

Safeguarding passengers must be a priority

It doesn't detract from the original

Drivers have a position of control, often over vulnerable individuals, so the highest standards should be applied

someone who is impartial should be make sure that any driver is suitable to drive a taxi.

The addition of clarification at the end

Makes sense

Easier to understand

Good. More comprehensive. Perhaps include a DBS check, random drink//drugs tests?

It prevents convicted drivers from being taxi drivers

It shouldn't just be driving convictions, it just as much about the person and their general behaviour

Clarity of the process

Please provide details about why you do not agree:

Why do you feel that it is necessary to have to include an explanation

I don't think it matters much. The additional sentence justifies but does not clarify or explain.

Drivers must be DBS checked and on the update service which should be checked on a regular basis. We cannot rely on an individual to disclose. There must also be a similar system in place for any driving issues that may not show on a DBS record.

As a driver you are already stressed

All forms of FIXED PENALTY NOTICES ??? A bus Gate / Lane or Parking Ticket is COMMON amongst Private and Hackney Drivers so why should that have any impact on their ability to perform their duty, where as the General Public is getting these tickets too !!! So what, if any at all, difference or bearing does that have on holding a Licence ??? Seriously !!!

Fixed penalty notices and caution does not cause concern for public safety it's breach of privacy by council, i don't understand who is recommending these silly policies to council as we completely disagree for implementation as it is directly racist policy as mostly black community drivers working in the trade , council needs to revise the trade advisors as they first destroyed the Huddersfield town centre trade by raising rents and removing parking now they are after us to destroy our trade in the name of public protection as existing policies are enough for safety of general public ,if you want to implement then should start from own councils frontline officers then we will see how many will retain their jobs

Many items are personal, not criminal, have no bearing at all on fitness and propriety, and even less against safe and suitability This is further confused by your use of the term "is relevant" followed by "if relevant" Make your mind up, it either is, or it isn't, there can be no "if" about it

If it happens on personal car then should be kept

It's not fair

I believe that all taxi drivers should be subjected to DBS checks every 2 years! This should be done by the council to insure all passengers are safe from harm, having the trust that the drivers would "inform" you that they have any convictions when it comes to the job is naive on your part!

We feel each driver should have their own private and confidential matters to themselves.

See previous response.

Why

Ridiculous

What's that got to do with driving from a to b

So if a person gets a fixed penalty notice, that means they can't drive safely and must be a really bad person. Have you considered maybe seeing if you can get in contact with and hire angels?

Please provide details about why you do not agree:

Stop discriminating taxi drivers

Full of shit

Why wasting further time of driver and yourself when you collect data every year through license renewal and dbs record as well.

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we pay hefty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Official cautions are fine, concerns about fixed penalties, reprimands. Need full clarification on these terms or they need to be removed. They do not determine if a person is fit and proper.

The additional sentence is unnecessary and just a reword of the previous sentences

National rules and guidelines should be followed not just 1 local authority making their own rules up.
unfair

No comments

Why should you have to report a parking fine or a fixed penalty fine when it occurs outside of working hours and every other driver working for the council and other public departments doesn't have to report it

The policy is good enough

you are not the LAW

Discrimination

Not fair

Elected members should make the decisions not the unelected officers

Sometime only speed camara not to much speeding but we still got point

N

A bit vague

Some light convictions should not be adhered and should be done more on the warning side , rather than punishing a driver eg for going over a 6 miles on his second office and getting his badge invoked because of this.

Poor grammar. Change "Circumstances" to "Circumstance", or pluralise the rest of the sentence.

Convictions should only be declared on badge renewal unless it equates to a ban. Council should have minimum information regarding driver as on paper it looks worse. Example a driver in a unknown area customer giving directions accidentally does 33 instead of 30 speed camera 3 points. A week later driver waiting at lights ambulance behind him he goes forward to let ambulance through red light camera flashes 3 points again. 6 points within a week according to kirklees that's a straight ban. For 2 simple mistakes. This does not make the driver a lunatic or a danger to the public. Every situation is different. Why should he now loose his badge, loose his mortgage because he can't work potentially become homeless

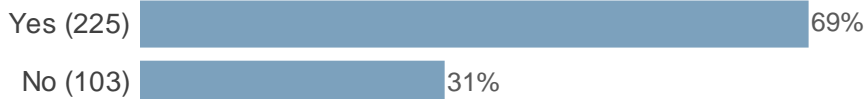
I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion.

Please provide details about why you do not agree:

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

trying to become a bigboss on minor things

Do you agree with the proposed change?



Please provide details about why you agree:

Clearer for drivers

As long as the public are not put at risk

Good reason to change

Takes account of public issues

Risk assessment with full and fair consideration for safeguarding of public

This is relevant as some people are malicious and if they don't like the journey even though nothing wrong has happened the will try and make drivers life a misery

The addition clarifies, and may discourage false/vexatious complaints, and encourage people who will be reassured a taxi driver won't be barred without proper investigation. (It should be its own full sentence, not joined by a comma as an additional clause).

In principal, I agree, it is in the public interest

Innocent until proven guilty still exists and shouldn't be the other way around. Also nuance to situations is essential to consider.

If someones been acquitted and its gone through the courts, the local authority should still be made aware of it, but not necessarily used against granting/revoking a licence. All other scenarios should be taken into account and considered before granting/revoking a licence.

It's fair for all but the council should reply to all complaints from the public. I am still waiting to hear from an online complaint I made about 3 years ago!

All complaints should be considered before the driver being banned

It makes the decision making process mire relevant and justifiable

so all drivers are fully checked

The last three sentences

Although this is ticklish if vexatious complaint are made we must be careful on this one

A conviction may not happen due to evidence but it maybe a concern nevertheless especially when travelling with vulnerable people

Safety is important for passengers

Provides further clarity

Everything needs to be shown so that all information is available

the last sentance protects those who have been accused falsely

Many cases fall apart due to the ridiculously lengthy waits for trial, poor evidence collection, stigmas and the perception that drivers are being unfairly profiled.

Truthful investigation

Please provide details about why you agree:

Provides further information to applicants of the process if charges are not proved to the criminal level.
as long as complaints are treated seriously and not brushed under the carpet

the additional detail is useful

The authority need to be strict when issuing licences if they want to ensure the safety of the public whilst using the services

Explains it better

Ok

additional clarity and further explicit protection of drivers against false or vexatious accusation

No

Every complain should be considered

Yes I agree as if there is a lack of evidence against someone or a conviction does not put the public at risk why would a taxi drivers licensing badge be taken from them so it depends on the latter of an offence.

Agree

Yes as long as proper investigation is done

I agree

Only fair to discount complaints that were not upheld.

It meets the requirements

as previous

I agree with all propped changes

The added text clarifies that vexatious, false or cases lacking in evidence cannot be used in evidence.

Of course complaints where there was no police involvement should be considered. Very important. The complaints procedure should be readily accessible and some reassurance to the complainant about anonymity for fear of reprisals.

As long as the correct paper has been provided to the council, so they can make their own decisions

Reasonable

Safety of customers should be no1 priority

I think I can agree with this because it may be a faulty in something I guess.

Safety reasons

Police do not have the time or resources to look into all complaints. But it's right to investigate all complaints and take action accordingly

Any criminal activity should be looked into and why they were even thought to be involved.

Provides clarity

It is right that no action is taken if the complaint is false or the complainant has a grudge for no reason.

Agree with the proposal

Seems fair

Can you also add individual or citizens complaints

This provides some protection for applicants, who are surely entitled to 'innocent unless proved guilty' ...?

Many issues arise which fall outside police remit but should be considered and where required investigated by council in order to ensure safety of travelling public

Although the reading is slightly awkward. Perhaps "but" she be added before "this will not"

More information on drivers standard

Please provide details about why you agree:

This should be brought in front of the licencing panel for consideration to make the final decision and not the licensing officers.

The Council must err on the side of caution as public safety is a priority but complaints must be adjudicated by an independent arbiter to be fair to the drivers.

Should also be considered

Taxi drivers should be above reproach and dependable

Fairer

Provides more clarity

Full disclosure for consideration is a must

Bail conditions should be relevant to the job ie drink driving - while awaiting sentencing - can't drive your own car then can't drive a taxi also alleged sexual assault etc should be to protect the driver as well as the public

clearer

The police will often ignore complaints that they consider trivial & will advise that the taxi operator or local authority are contacted, these complaints should be investigated & considered.

fair

Usually no smoke without fire

No further comment

As professional drivers, matters like this should be welcomed by the profession, especially if they will be reviewed regularly so as to remove any disparities

The additional wording in the final sentence makes this part of the procedure fairer.

They should come under the vetting process

You could have a rapist out on bail driving vulnerable customers around who may know full well they are choking to prison & have nothing left to loose!... An extreme example I grant you but a very good reason this paragraph is a good idea. I can't stress enough that safety must come first to build back confidence

I work in education and have to abide by this

Again, their involvement with potentially vulnerable people means the highest standards are needed you should investigate and determine if they are suitable or if the matter warrants further review

It's important to acknowledge that complaints are made on the basis of sour grapes in all walks of life and such complaints should be investigated and acknowledged as such with no impact on the subject of the complaint

Makes sense

Explains in more depth

Yes. But consider plain English. Whilst I know what vexatious it is an a very little know word. Try false/malicious? Don't use posh words to make you sound clever

Sounds reasonable.

All complaints should be looked and and properly validated. False allegations should also be noted as th perhaps why it's been made

I agree that only founded complaints/convictions/rulings should be used when considering action.

Please provide details about why you do not agree:

No fair for driver

False allegations are made on a REGULAR BASIS by the General Public against the Drivers. Therefore, in some instances subsequently Court Action is involved. A Driver gets Acquitted yet, you still are biting on the bone when there is no meat left on it !!! I DO NOT AGREE with this mentality and approach.

no need for this

Until an allegation has been proved I feel the person should not be penalised.

Just because there has been no punishment or telling off, doesn't mean that if enough cases were brought to light that it didnt warrant further consideration. Eg. Reported domestic violence.

Driver should keep licence until they are convicted

Not sure Whilst we see an element of introducing the possibility that allegations are often false or vixacious, the daft remains that not all complaints are relevant to licensing at all

I don't understand it

Until found guilty Council shouldn't take strict action

Agree if there is no evidence against driver as some passengers can be very aggressive and violent specially when drunk

Verbose

Agree in content but not easy to translate.

There is no smoke without fire. The safety of innocent passengers should be paramount. Taxi drivers will make far more effort to ensure they retain their licence if they are aware that they will not might lose their licence to drive taxis for hire.

Because if something isn't going to be result in a criminal conviction prosecution or further investigation it's unfair to have a driver penalised for that.

It feels a backwards step and more relaxed policy that taxi drivers will automatically get away with infringements where police have not been involved.

Sometimes the police are too busy BUT the taxi driver could still have acted wrongly

Don't need

Everyone deserves a second chance.

I totally disagree with these policy's it's all about targeting the ethnic minority nothing else . And that's the sad part . We pay on to a system a council who want to target us all and label us all equal ...

You would need clarity before any action taken

Full of shit

Same action has to be taken against member of public as well. There has to be a simple portal where driver can report the complaints again customers as well. And an appropriate action has to be done against liable people. This will help reduce crime as well i believe.

I think any complaint should be talked through with taxi driver and should be monitored for sake of both parties if vexatious, false or lacking in evidence complaints crop up again. Both need protecting.

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus coucil license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Innocent until proven guilty is of paramount importance here.the above should not be part of the consideration unless it is proven otherwise.

Please provide details about why you do not agree:

If the court has acquitted an individual, no further action taken against a report etc. The council is not a policing body, let the police and higher authorities do their job. Yes, you work alongside the police but the police are the ones with the authority to carry out investigations and punish, you only go by what they say.

This could be a joke if it were not so serious. Again Kirklees appear to be creating even more red tape and keeping records unnecessarily (of case that has not resulted in a conviction).

discrimination at its finest

No comments

If something has happened and the court finds you not guilty then why should that be taken into consideration and why should a complaint from Joe Public be taken into consideration especially if you are not working at the time

The policy good enough

People complain for a reason.

One strike and out no chances in this profession

let the courts decide not council

The original protects the public more

If police does not convict then you should not either

Not fair

N

Not guilty means not guilty end of. What's it got to do with the council

Dont agree

It should be done on the light of the evidence that is provided

Driver will suffer nevertheless without any inquiry

Customers like to lie, it says complaints will not result in action If false etc. This is another lie. So many drivers have had badges revoked because of complaints. If it's customers word against drivers why always take customers. Petty things like not opening boot or asking for payment first. What is wrong with asking for payment first, in a bus you pay first, in a train you pay first, in a tram you pay first. Why can't we ask customers who are going on a far job for money first. Why should they be offended and make a complaint. And why use that complaint against drivers

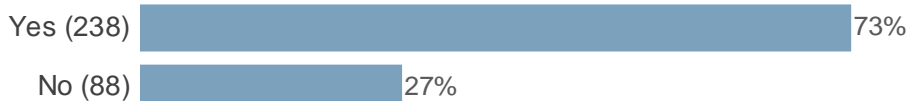
I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

not right

Unless it is proven otherwise.

Do you agree with the proposed change?



Please provide details about why you agree:

More detailed

Needed addition

More security led and gives confidence to the public

The public must feel confident that their taxi company is following guidelines and has been thoroughly vetted

See previous answers. Copy and paste

Public safety should be paramount, and this is just guidance for an applicant. You can't include every scenario in a guidance document, so local authority discretion should be used. Officers should be suitably trained to make these decisions.

It shows the required commitment for both sides

You do need to be more than one officer, to make this decision

The policy would be transparent and explicit and applicable to both private hire and hackney carriage licence applicants and serve both purposes with no room for disagreement or confusion.

safety

Of course this must be made clear particularly to new applicants

Safety is for passengers

Provides further clarity compared to the original

again need to be thorough and clearly explain the position for the safety of users and women passengers

provides a description of the process

The safety is paramount and the change to the paragraph is clearly being changed for that reason more explanatory

It is vital we feel safe when using taxis,

The more reviews, the better. I have lost count of the number of times I have felt unsafe in a taxi because of leary drivers who think women are up for waiving the fare in exchange for sex.

Be registered as fit and proper

Proposed changes are more definitive.

the authority should have a shared interest, take responsibility if things are not going to plan

NB: there are a couple of spelling mistakes

Any person seeking to obtain a licence will have clear information as to the criteria they will be assessed against.

Any inclusive information is an advantage to the licence giver to ensure safety for all

Guidelines need to be in place and monitored for public safety

Wider explanation of the policy

please see spelling mistake so may not cover 'EVER' specific circumstance.

Ok

additional clarity. (note: typo in text. "not cover ever specific", should be "every")

No

Again I agree because it's for the safety of passengers

Yes as they are a licensing body and should ensure the safety of the public

Agree

I agree

It meets the requirements

Please provide details about why you agree:

explains use of guidelines and professionalism and knowledge of staff

I agree with all proposed changes

Safety of public

Gives more of an explanation, which makes it easier to understand.

All officers involved in the decision-making process should be aware, and have powers, to act on drivers sharing cabs illegally. The customer should know, when entering a taxi, that the driver is trained, identifiable as a qualified driver. Driver assessment; attitude, driving skills, etc should take place every 3 years.

Yes

Explanatory

Again customers safety

More comprehensive

To protect others from harm so the driver must be fit and have not criminal records as this can make travelling in public risker.

More than welcome To include these factors for drivers wen it comes to renewals on license holders etc. as it will rule out and keep the community safer and for the public to be in safer hands.

Yes it's more detailed. But could be clearer on the types of vehicles being used as taxis which are not fit for purpose.

Safety reasons

Providing that all officers are suitably trained, and are unrelated or connected with the applicant

To protect the public, I would rather more checks take place

Yes and each member should be responsible for all the agreements .

Explains fully

Training essential.

It serves to reassure applicants and public of the basis on which licences are granted, and that at times professional judgment is required.

Clarifies and clearly explains council policy for Para 15

I think that would be a good standard

Regarding suitability guidelines on specific issues such as monitoring and surveillance of people by drivers (I believe has happened in my case with some of them found not to have current MOT's) if this is something they would do for a friend family member or acquaintance. Also guidance on data of customer mobile phones and addresses that taxi firms and drivers know and hold regarding its confidentiality and if they would commit breaches to a third party

More information on the decision making process

Clear and unambiguous guidelines can only lead to more suitable and higher calibre candidates to be hire drivers. This in turn would lead to a more professional public service and one that the public can have confidence in.

Drivers needs to be fit & proper to hold a Hackney carriage or private hire driver's liecens

If the council have granted a licence then they should oversee the holder of that licence to the highest standard

The safety of passengers come before the feelings of drivers who simply have to live and drive legally if they wish to continue in their profession

More explanatory

More comprehensive and detailed

Public confidence is paramount

Please provide details about why you agree:

Protection and advocacy for drivers n passengers

clearer

More flexible & greater clarity.

Good standards are a pre requisite

Makes sense

If the council do not make these checks, they are leaving themselves open to accusations. Again we need to have tougher legislation to protect the public.

The additional wording gives greater reassurance as to the competence of those making decisions. NOTE : I think the it should say 'every specific circumstance' not 'ever specific circumstance'.

Perfect, it not only keeps the public safe & vibes confidence but everyone can clearly see what's expected of drivers. What's not to like about keeping people safe

All drivers should be checked and licensed

It doesn't detract from the original but provides an explanation as to how decisions are made

it seems fairly straightforward statement

Makes sense

Clarifies reasonings

Yes better. But please define 'suitably trained and what this entails.I, is it a 2 hour in-person course? a week's course? online half hour course?.....

The customer needs to be reassured that the driver has been fully vetted

Clears grey areas and explains the process

Yes but there is a typo - ever instead of every specific

Please provide details about why you do not agree:

Guidelines for drivers are very important. However, I would say that this kind of formal document written in unclear jargon is not a good way of communicating clearly with drivers. It may be especially inappropriate because levels of literacy and English language competency are likely to be lower among our taxi driver cohorts.

There is a word missing. It should read "as well as the officers WHO are making a decision."

Because every moment is different

NONE of your Staff a PROPERLY and 100% trained to determine if a Driver GENUINELY does not deserve to have his or hers Licence renewed or even if it's a First time application should be granted a Licence. You are mere taking past situations or scenarios and you are NOT taking into account the ACTUAL PRESENT TIME.

Decision should not be made by council, but and independent body.

Council should not be allowed to breach drivers privacy only dbs should be enough it's absolute joke how would you feel if somebody start asking personal questions to you

Internal training is not accepted by the licensing authority, so why should it be deemed appropriate within the licensing authority itself There may be many aspects of licensing that internal training gets very wrong, so whilst you as an authority may deem it acceptable, the trade should have a say in this and they should assess the training to verify it as being appropriate

Wordy way of stating the obvious

There's a mistake in the new paragraph. It says ever instead of every

Too much power for licensing

Makes it more woolly and open to interpretation

Decision making must be left to elected councillors

Please provide details about why you do not agree:

This give an "escape" for drivers

Why

Through experience your officers aren't deemed competent to make such decisions

Council officers are racist

Fit and proper ??? So get 7 points you can't drive . But rest of public that are driving crazy in the roads daily are all allowed But yeh

Personal opinions of officers shouldn't be the standard. The guidelines/rules should be the standard.

Full of shit

The right to decide authority should be given to public choose. Authorities like councilors or MP's.

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

The drivers need clear guidance on what is required and any decision to refuse or not grant a license should be made by the sub committee.

There are spelling mistakes and missing words or grammatical errors in the additional text.

Why has this paragraph been changed? What specific training have the Officers had to determine whether an individual is suitable for a licence? Again government policy should be the guideline and it should cover all local authorities not just Kirklees.

need to make fair rules for all

No comments

The decision should be made by a licensing sub committee not by officers

The policy fine

What's wrong with the existing ?

Discriminatory practice

Not fair

Circumstances should be listed. Why leave it to the council to make up Circumstances to their own favour.

Need clear guidance so we can understand the matter in hand.

Poor sentence construction. "...There are an extremely wide set of circumstances that the policy must cover so may not cover ever specific circumstance..." - reword to avoid double use of cover.

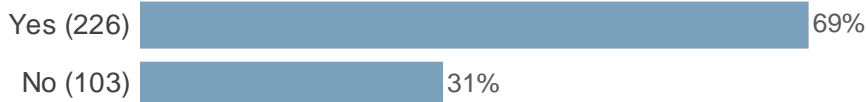
Officers need retraining, they use petty things to revoke badges. If a driver had 5/6 complaints but small minor things why still revoke badge

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

no good for trade

Do you agree with the proposed change?



Please provide details about why you agree:

More detailed

Very few will admit to a wrongdoing

Makes sense

Fair

Need to safeguard public first, not driver and dependants.

If there has previously been no problems over time these factors should be taken into account

Common sense rule

Any wrong-doing or departure from licence rules should be treated as serious and result in the licence being revoked if appropriate despite previous good conduct

Each case should be decided on its own Merits

safe environment in car

With the caviar that if we have a driver with an exceptional record, I would take this into account

Safety for public

As before spelling it out more clearly with examples

reads better

The safety of the public is the only thing that matters - changing the paragraph is backing up this fact removes outdated sexist language - as if only drivers are male. Also better and clearer in the new version

as a Kirklees employee i would expect high standards of behaviour and compliance with the law

Look at the Jimmy Savile case. He raised millions for charity but was a monster.

Look at the whole picture

Assists applications.

Having a clean driving licence doesnt make everyone a suitable candidate for holding a licence

It is a wider explanation

Ok

No

Agreed

Safety of the public

The driver should have knowledge

Provides clarity

It meets the requirements

fuller explanation of the points

I Think it is good idea

Safety

It's fair enough

Clarifies the councils position on exceptional circumstances.

Please provide details about why you agree:

Yes

I want safe, professional and law abiding driver

Relying upon 'good character' is just not acceptable in any form of work

Sounds fair.

At least the driver knows its circumstances and what duties need to be done in a lawful and correct way

More specific

Safety reasons

I am of good character. If I did something wrong I would expect to take any punishment, including loss of job. I've never had any points for anything or even a parking ticket. But if I did end up getting caught out then aslong as the evidence is there I would not complain

Who will decide what is a good character and absence of not knowing it was wrong? Be can all play dumb. It should be any changes conviction declined licence weather they decide they are a good person cause they once did a charity walk for Oxfam so that makes them a good person.

Please amend to taken into account not taking...

Provides clarification for applicants, and supports officers making difficult judgment and protects them from appeals against judgments, perhaps?

That showers good professionalism

Clearer criteria

The Council should not deviate from its policy otherwise it is not a policy fit for purpose. If shortcomings in the policy come to light, then the policy must be amended. The safety of the public takes priority and previous good conduct or a clean license record should not absolve a driver if public safety is put in jeopardy.

Drivers or aplicants must have a good character and a clean record

The council should have the last wording cases

More explanatory

Common sense

Good character etc should be acknowledged

clearer

Greater clarity.

Safety of public is paramount, above drivers 'rights'

Closes loopholes

The proposed change is very fair for everyone

I think that the ability to speak English without a substantial accent should be a requirement for a suitable applicant. Is this accessed?

Regulatant

Many professions require you to be of good character & as priori era we need to come into the new dawn, the public need to feel safe & ignorance is no excuse nor is everyday expected behaviour in a civilised western society such has good character, nonprvios convictions etc etc These are things we all should be doing in life anyway, they are not exceptional they are normal

I would have thought that this was just a given

means the policy isn't fixed and allows some flexibility but concern not to subject any pressure to deviate from the policy

More specific

Please provide details about why you agree:

It is a better option...but "absence" of knowledge of wrongdoing.....a family friend was in a serious crash in a taxi because he when the the wrong way down a busy one way street...he claimed "absence of knowledge of street layout" so my friend couldn't claim.....just saying

Please provide details about why you do not agree:

One of the legal foundations of this country is ignorantia legis non excusat. Therefore ignorance of wrongdoing should not be taken into account. It is the individual's responsibility to ensure they are fully compliant with UK law and Council licence parameters.

The intended meaning of this is quite unclear. How about something like "The person circumstances of individual drivers will be taken into account in licensing decisions. However, drivers' circumstances are only part of what is considered. All licensed drivers are expected to show good character and conduct".

I feel that a clean licence should be required, or a nearly clean licence. Also, a driver should be aware of wrong doing, and should have the knowledge of what's acceptable.

Why

Again surely the proposed change is creating a more easy to navigate 'loophole'.

This new definition is even more confusing than the original- it needs more clarity and definitive guidance.

Human Error does not feature in your process when determining if a License should be issued or not. You merely take a ONE OFF INCIDENT (which can happen to you even) and are then making and taking a JUDGEMENTAL DECISION.

I understand what this is trying to say but I think it confuses things for drivers, needs a succinct statement , i think the original is sufficient.

This is double negative stuff. In the absences of knowledge of wrongdoing we should be offering training and surely good character is relevant for a one-off discretion ?

I dont think those 3 points are relevant factors, so the policy shouldnt imply they are a 'get out of jail free card' . Ignorance is no excuse for not obeying the law. And who is to say the driver is of good character, the local cllr who will get his vote if he helps him keep his job?

Why boy list the things that would be considered instead The list of the things that will be ignored is a much longer list

Should only depart from the policy very serious case

No requirement to add, the initial statement quite clear

People can change and if something has happened which means they no longer meet the qualifying criteria it may be a warning bell

Not necessary as if a matter falls into this category the individual circumstances should be considered.

a driver should know the law - its our lives in their hands

No need

A person's track record should speak for themselves and the council should go by a persons character and record.

Leave it to the courts

Clean driving record ?? How many bus drivers or police officers are fit and proper and all have good character and clean driving records Is it only taxi drivers that a seen as public protection

Full of shit

There has to be some flexibility to a person if he has become a change or reformed person.

impact of losing licence should still be irrelevant , unless not be mentioned here as it appears earlier? otherwise ok.

Please provide details about why you do not agree:

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Absence of knowledge of wrongdoing should not be specifically mentioned

Need to be clear on this point as it is contradictory on one hand saying take previous history into consideration, good conduct, driving etc. on other hand saying no. Licensing panel need to be making the decision.

It doesnt matter what the previous good character a driver has. If they have broken the law sufficiently enough to receive a penalty then they need to accept any consequence of those actions. Additionally there's a quite 'ignorance of the law is not an excuse' which is generally given by courts when people are trying to escape the consequences of their actions.

It needs to be about the public not the affects it will have on the applicants family

There are spelling mistakes or grammatical errors in the additional text. The wording should be "albeit they are still relevant factors and will therefore be taken into account: -

The policy should ensure that all applicants are treated in the same manner. The paragraph above suggests that this may not be the case. The rules should be concise. The last paragraph - absence of knowledge of wrongdoing needs to be more explicit.

previously the council made enough checks to ensure safety of passengers no need for change

The good character and good service of the driver should be taken into consideration

The policy fine

What is wrong with the existing ?

Think the first is clearer

Discriminatory against Asian drivers

Not fair

Makes sense

Ignorance is no defence, nor should financial hardship be an excuse to allow them to carry on working. Perhaps a probationary period for those offenders

Spelling error *taking has been used instead of *taken.

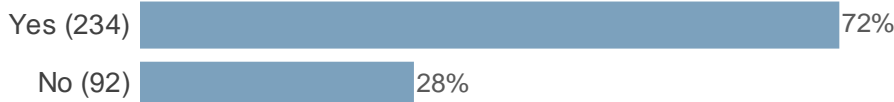
absence of knowledge of wrong doing should not be taken into consideration - as someone responsible for the safety of the public they should make it his/her responsibility to know the wrongs and rights. ignorance is not a defense, driver undergo checks, training and sign declarations stating they understand conditions and legislation attached to their license therefore "absence of knowledge of wrong doing should never be considered

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

not good not in favour of drive

Do you agree with the proposed change?



Please provide details about why you agree:

That's fair

Good change to fit and proper rule

Need to make taxi drivers show there I.d bc some of them do not I do get taxi all the time and not one as shown me oakwell and rex taxis are bad for that u do not know who it is

Appeal should be within neutral territory

Adds relevant info about what a driver might do in these circumstances

If there is any question of in suitability at any time this should be followed up

Common sense rule

If a person has done something during a licensed period, of course it should be considered and they should also have the right to appeal.

Everyone who has a license must conduct themselves in a fit and proper way to keep that license

Each case to be considered on it's own merits

It states how and when and to whom an appeal can be made

Pearly the appeals procedure is clear

It's important drivers is mentally fit

Clarity of how to appeal

makes people aware of the potential impact of their behaviour

Drivers need to be accountable at all times - the change will help support this

right of appeal detailed

The definition of 'fit & proper' needs to be considered in individual cases.

BEHAVIOUR STANDARDS

Clear and concise process and ensures that licenses are revoked in a timely manner with rights of appeal.

should also take into account physical and mental health issues.

The terms of the licence issue are set out therefore in the event of a person breaching them they will be aware.

ok as right of appeal given

Public safety and road safety

Again, it is just a wider explanation

But appeals should be limited to 1 appeal or you could have drivers appealing constantly. To hope you will give up pursuing them.

I'm agree with this

No

For the public safety

New one

Includes relevant additional information

Meets the requirements

Please provide details about why you agree:

as previous

I agree with all proposed changes i Think it is good ide

Safety

This should only be applied to the most serious offences as there could be cultural differences between a driver and passenger.

It highlights the right to appeal.

Yes as if not right the driver has the right to appeal

Again customers safety

More comprehensive.

Yes thoroughly checking through whether the driver is fit and proper for the job.

If someone does not meet the fit and proper agenda of their behaviour it is onlt fair to revoke their license.

Safety reasons

Simple. They need to be trusted to be a taxi driver.

We all have the right to appeal. Set a standard and any issues regarding this they should be suspended immediately

The right of appeal seems fair. In case a driver has been wrongly accused.

There must be provision for appeal against a decision as drastic as this, and through the courts seems the best way.

An appropriate approach and safeguard for all

I believe everyone should have a right to redress. Agree license can be taken away at any time if fit and proper isn't met

Clearer explanation and appeal information

The policy must be comprehensive enough so as to not leave much ambiguity in terms of what constitutes 'fit and proper' behaviour. The right to appeal should only occur under exceptional circumstances.

If the driver isn't any longer fit and proper needs to be reevaluated

Te Council should keep tabs on all taxi licence holders

Magistrate is independent and transparent.

Provides the right of appeal which is fair

Arbitration is final

Appeal should be swift so not to prolong the challenge

clearer

Greater clarity.

Live by the rules

Gives the holder a pathway to appeal

I can find nothing untoward with this change. As in most professions, anything untoward that arises has to be dealt with. The publics safety is paramount.

This additional wording outlines an appeals process and therefore seems to be fairer.

Absolutely, no point having these rules if there unenforceable, revoke fir safety is a must

Fair process

absolutely agree, otherwise a driver could not be fit and proper but no action taken until next time license is applied for.

Makes sense

Please provide details about why you agree:

Explains this could be any time during period of holding the licence, not just at renewal.

I'm ok with that

Sounds reasonable

There should always be a process of appeal because of malicious allegations

Clarifies

Please provide details about why you do not agree:

the right to appeal should be only made available in areas where the situation is a grey area and the licence holder should not be able to trade whilst the appeal is running.

There should be no appeal.

What does it mean by driver behaviour it's not clearly specified as anybody can standup and Misbehave and can take revenge back by reporting to council for driver bad behaviour without any proof or by provoking the driver, it will be injustice and licensing officers may abuse drivers by using this policy so disagree

Once again we see a mix between fit and proper, and safe and suitable Pick one and be consistent

Too much power

I do not agree that they can appeal the the magistrate court if they have done wrong broken laws then they should no longer work for the council or allowed to be a driver

Must be clear that suspended/revoked pending appeal

The council has the final say

They have a route of appeal which will no doubt mean the taxi driver still has their licence when they shouldn't. If it's a clear cut case and been before a magistrate why have an appeal?

The council should retain the right to revoke a license unless this is now something which has been challenged in law and this revision is to comply.

this gives driver the time to think of a lie

Totally don't agree

Should be decided by comity's or court not the racist council officers

Yeh let's revoke and make it harder for people to get jobs then start to complain why we have so many on benefits ... stupid policy which is just another way of making it hard for ethnic minority's simple as that z. Because why wasn't these policy's decided many years ago why know ???

The criteria of fit and proper surely is already covered when the medical are done for the driver.

The police may target taxi drivers , I don't trust the police

Full of shit

Right to revoke decision has to be taken by councilor or MP of the relevent area, not by the council officer. Also there has to be experience taxi driver in the office who should be holding significant position to decide revoking decision.

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus coucil license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Agree with proposed changed but the right of appeal decision should be with the licencing committee.

Please provide details about why you do not agree:

The addition of this sentence will provide an opportunity for all drivers to appeal a decision, leading to further and increasing costs to the General public, even where it is clear a decision will be upheld

What is meant by "fit and proper" standard of behaviour? An example of of correct / incorrect "fit and proper" behaviour should be given as examples. Also, has this change been adopted by other Local Authorities? If so, which?

trying to take away people's livelihood

The first appeal should go to the sub licensing committee first why add more cost to the driver

The policy fine

Why make some one special ? It's black and white, either you have committed an offence or you haven't.

one strike and out,

The first is straight to the point, if the license has been revoked that should be the final decision

Totally unnecessary and discriminatory

Not fair

If the council applied similar criteria to their own job half of them would be fired

Sub committee

We should always have a right of appeal on no matter whatsoever.

Shouldn't be revoked on complaints ,

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

who will educate customers to give respect to driver no one

Do you agree with the proposed change?

Yes (235)  72%

No (91)  28%

Please provide details about why you agree:

Good cover

Seems fairer

Fairer and well reasoned

Seems fair

Common sense rule

The local authority should be able to consider any wrong doing when issuing/revoking a licence.

Fills any loopholes

Each case to be considered by its own merits

Please provide details about why you agree:

Sounds to be all embracing/ encompassing all known and unknown factors

Yea it tidies this up

Authority should do the duty for public safety

Spelling out the decision is made by competent officer

Everything should be taken into account

better written

It's about time to be honest.

COMPITENCIES

Consistent and transparent

allows for flexibility

Details should be looked at by a trained person and considered on its own merits to ensure appropriate details are taken into account in a fair manor

wider explanation

Ok

No

Agree with the council

Meets the requirements

clear definition of use

I agree with all proposed changes i Think it is good ide

For safety

most of the decisions made by officer are made after a deep investigation and inquiries

Yes

Expands and confirms officer's authority

Again customers safety

It allows more discretion.

Yes I understand the policies and procedures of what the council does and what matters they claim to do and how we can find solutions to these incidents that's been happened

More specific

Safety reasons

There are always loopholes found by others. Yet this should not be used as an excuse over safety and integrity

Sad that this has to be spelled out.

Clarification

That sounds good , safety is should be first priority

Better explanation

At the end of the day the council must take responsibility for Kirklees taxi drivers

More explanatory

Clearer definitions

No loop holes

Agree

Greater clarity.

Reasonable

Please provide details about why you agree:

Appropriate

This is done in most professions. Nothing at all wrong with it's implementation when we are talking about the safety of the public.

Good clean record is essential

It seems very reasonable & a step forward to growing confidence in local transportation which can only lead to more people getting out & spending in the district

Fair

It's straight to the point

allows you to look at any circumstance whilst allowing some leeway

Makes sense

Better clarity

But please provide the standard of training of these officers in the clearest terms in your appendices etc. It needs to be made explicit

Sounds reasonable

All evidence should be considered when making a decision

Clarifies

Please provide details about why you do not agree:

The first sentence remains unclear. It could probably be dropped entirely.

Again, your interpretation of suitably trained, does NOT interpret as PROPERLY TRAINED and it ONLY YOU who deems your own Staff Member to be suitably trained. NOT PROPER. Therefore, biaseness comes into play on your part.

Decision should be made by independent body

For revocation of a licence; this should not be decided by one person. A panel of competent and senior persons should be involved

We would like to be in on this training to verify it as being competent and suitable

stating the obvious again

extra power

All concerns, issues or convictions should be taken into account and refused the position. Would you allow a murderer to work with children?

Too wordy

Each application should be considered by more than one officer who is suitably trained

who choses the "officer" & what qualifications will they have

Through experience I had issues which was over 10 years old and although they was dealt with in my favour they was repeatedly brought up.

Leave it to committee

No need for the additional sentence.

Full of shit

There has to be an experienced taxi driver who can see bigger picture and will have better understanding of taxi related problems. It shouldnt be any normal person taking such big decision because its matter of some ones lively hood.

Please provide details about why you do not agree:

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Each case should be considered on own merit and by the licensing committee, not the officers

The policy must be comprehensive enough to have minimised the possibility of grey areas and to bring the subjectivity of council officers or independent arbiters to a minimum. This would ensure high standards of public service and high public confidence in the service.

All personnel involved in decision making should be trained, qualified and competent to carry out a given role in the first place. The last sentence on the proposed paragraph could end "... on its own merits."

Own merits???, suitable trained Officers. All very vague loose terms. These statements should not be included in a policy document.

council do stringent checks

repatitive

Why should any other issues be taken into account that means you have no definition of fit and proper

The existing policy fine

It's creating loop holes for the people who feel the need to explore them.

whos paying for all this, one strike and out

Authoritarian and power hungry

Not fair

Unions should be involved as well

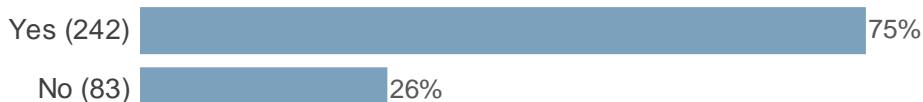
Each case should be done on its own merit and be dealt with a committee

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

should go to commity not just one officer to decide

Do you agree with the proposed change?



Please provide details about why you agree:

Safety 1st

Cannot see a difference here

The public need to feel that they are travelling with law abiding and careful drivers, therefore if there are prior convictions they should be admitted before any license is considered

Common sense rule

If you apply for a licence the local authority should know everything about that person.

For public safety

It's very similar

It seems that they say the same thing

We simply have no choice we must comply with the edict

Should be aware at all time it is very important

safety first for passengers

all fixed penalty notices is important

Safety is key

Public safety should be the priority.

Know the Law

Specific.

far too many people driving without necessary documents

Some people may have spent convictions which would still raise safeguarding concerns around the role of taxi driver.

public safety should take precedence over rehabilitation as there are other jobs people can do/apply for

the only difference appears to be the word 'all' - which should have been implicit in the first place ?

To be regulated

Not sure what the change is so do not agree or disagree

Ok

No

Agree with the council

Meets the requirements

all details must be declared as proof of honesty for the role

I agree with all proposed changes I think it is a good idea

Public safety

We are supposed to tell about any points

Safety reasons

Addition of all fines clarifies

Safety is the upmost worry I personally have of using a taxi - but with extra precautions in place I would feel slightly more relaxed - & the knowledge that if anything happens the questions of how & why can be answered

Very sensible and necessary.

Meeting the needs of the public is first then the driver. I agree with this legislation because they have made sure that convictions etc are processed in an orderly manner.

Safety reasons

If you break the law it's simple. You take the consequences

Please provide details about why you agree:

There is no change made

Took more than one reading to spot the difference, but the insertion of 'all' before 'fixed penalty notices' makes it crystal clear.

Clarification

The law should be upheld

Criminal shouldnt be dealing with public

Better explanation

Just common sense.

Convictions must be declared

Most taxi drivers take risks to arrive sooner do not abide by the rules of the rd

Public safety is paramount

More explanatory

Clearer

Can't see the difference

I cannot see any amendments having been made to the wording.

Should be the same as anyone working with the public ie nurses teachers and the potential for vulnerable customers

not really a change

Greater clarity.

Reasonable

Appropriate

As the proposal states, public safety is paramount. What is wrong with full disclosure of all the facts from the profession when applying/renewing their licence.

Honestly and integrity is needed with regards to convictions.

Absolutely, remember children use these taxis for school runs etc, the council must ensure the safety of children above all else

Fair

Can't see any difference in the two

Yes, if they cannot declare/be honest I dont believe the should be given a license. Something that happened 20yrs ago without further issues might be receive a license, someone who has several convictions becomes a pattern

Makes sense

Easier to understand

It's a semantic change...but yeah go for it!

Reasonable

Previous convictions can show a pattern of unacceptable behaviour or a disregard for others safety

Please provide details about why you do not agree:

I can't spot the difference!

There is no change.....

They are Called MINOR for a reason. When the Law itself does NOT undermine or prohibit a driver from driving when they have excessive points on their licence, then why are you wanting to go over and above that ???

Please provide details about why you do not agree:

cant see what the change is.

I can't see any difference between the 2

What exactly is the change And why does it not mention the protected offences legislation which excludes certain offences that are more than 11 years old?

It already says ALL in capitals, no need to add it again in the brackets

I feel all old spent convictions should not show on an enhanced DBS

this will allow "things to slip through the net"

Leave it to court

Fixed penalty's and minor motoring convictions ... what's this got to do with driving somebody home . While your speed cameras are parked on busy highways and not on busy streets where public are about ...

Because people change, so "ALL" fixed penalty notices from 5 years ago, may not reflect how a person is anymore

Full of shit

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

The fixed penalty notice needs to be removed or clarify which fixed penalty notices you are referring to. The final decision for this issues needs to lie with the licencing sub committee.

If an individual had a motoring conviction 25 years ago it seems ridiculous to have to disclose such a conviction all this time later.

they already declare all changes

Why should this apply to taxi drivers only and not other council drivers

The existing policy fine

It's the same ?

It should apply to council employees too

Not fair

What's a parking fine got to do with anything

Unfair

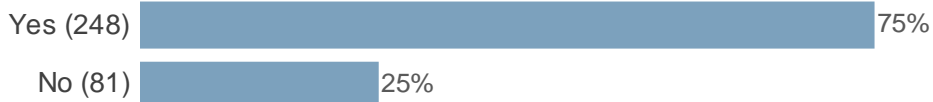
One word added which appears to make no difference.

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This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

why just drivers

Do you agree with the proposed change?



Please provide details about why you agree:

Safety 1st

Good policy change re recording

Better vetting

Yes. The addition makes clear data protection conditions.

Seems fair

Common sense rule

Again all information should be relevant to a driver

Previous complaints should be taken into account

You need as much information regarding any conditions ect

It clearly states how when and where data will be stored and how & when it will be disposed of(transparency and clarity)

safe environment

It goes back to protecting the public

It's is council duty to be on top of drivers dbs

Further clarity - GDPR data disposal

explains the retention of data

Making a complaint needs to be a simpler process. I've never made a formal one, despite many, many bad experiences. I've switched from using regular Taxis to Uber because I feel safer, rather than pursue complaints

Helps with proper outcome

As per previous answers around safeguarding.

Agree that the documentation is kept on file till the licence expires and the retention period has lapsed- in case of re-applications within the set time scale

To obtain a full picture

GDPR compliant

Although there should be liaisons between police authorities and other councils or relevant bodies to keep this register up-to-date.

This one is clear and more explanatory

Ok

No

Public safety

fits with GDPR

Meets the requirements

I agree with all propsed changes i Think it is good idea

Safety

The only complaints that should be recorded are ones that are proven. Ones that are false should not be.

Please provide details about why you agree:

Explains that complaints are recorded on the Council database and on file for the duration of their licence.

For the safety of the public

Notifies of retention and disposal of personal data

Customer safety

Especially if complaints with evidence of dangerous driving or unlawful driving like speeding, red light jumping, etc.

Yes much better.

Complies with GDPR in terms of handling data.

Safety reasons

Why should someone from another city/ county be able to try and breach the rules by applying elsewhere. They are still the same person

Some taxi driver are extremely aggressive on the road and seem to have a sense it belongs to them. Maybe using public complaints might make these drivers have more consideration for other users.

Ensures personal data is used just for the purpose it was intended for.

Clarification

I agree

Fuller explanation of data storage

Again just common sense.

Taxi drivers must make themselves responsible and the public must be clear about this

It's very difficult to obtain an actual conviction so lots of complaints can be useful I'm deciding whether a driver is suitable to continue

Provides more clarity

100% all complaints should be held on file

Agree

clarifys gdpr

Offers the authority more flexibility.

Abide by rules if you req a licence

Joins up any loose ends

This is also a vital piece of information that is required. The safety of the public is paramount.

but who is paying for all the document management

Better detail supplied with regards to the data use.

Good clean record

Again it all speaks to the character of the license holder, it can only be a good thing

Record keeping is vital

It just adds an explanation to the original

yes but might need some further wording to explain the retention process

Makes sense

More clarity

Yes agree

Reasonable

All data bases should be shared incase the driver goes to a different licensing area to avoid detection

Please provide details about why you do not agree:

No need

The Police ie The Law, ONLY HOLD ON TO ANY OFFENCE for a LIMITED period of time, after which the offence is DISREGARDED and taken off COMPLETELY off that individuals records. You are wanting to hold onto that same offence indefinitely !!! Why ??? You are NOT above the Law and your jurisdiction in terms of allowing a person to drive on the road, is NONE EXISTANT, so why are you still wanting to penalise an individual after years and years of an offence taking place ??? Please Explain.

Specify the retention time so drivers are aware upfront

Already do CRB check

Too easy to re-apply under a new name or address.

What is the retention period

Leave it to court

People change, complaints could be lies told by the public to try to knowingly tarnish the reputation of the taxi driver. Records of complaints should be expunged after a period of time. Keeping them for the duration of the licence holder is unfair. Some officers may use something that happened 5 years ago to take away the badge of a driver that may have matured or changed into a better person. People do change, taxi drivers aren't exempt to delveloping wisdom and intelligence which can cause behaviour to change for the better.

Full of shit

Council should hold all people data who are using taxis they should be given a taxi card just like bus cards.

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local counciler or MP, plus coucil license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

The council needs to have a clear complaints policy and criteria which is in a language understandable to everyone. This information must be shared with the drivers. There must be fixed terms for the time each complaint is going to be held on file and the decision must be made by the licensing sub committee whether to revoke the licence or refuse to renew.

This is open to abuse. A person could complain about a 2nd party who they have taken a disliking to. making it harder for people to earn a living and feed their families no need for change

Why should you need such an extensive check their should be no information other than from police and the limit for this information should be 5 years

The existing policy fine

Again ! Creating special circumstances for some people.

Isn't the DBS there for this purpose. Why create another layer of bureaucracy

Totally unnecessary

Not agree

Stick to your own council

Think it should be in line with DVLA, come off after 3 years

A clear complaint policy that one can understand is what is needed

Complaints should be disposed off every year or 2. Just because a driver has many complaints doesn't mean they are bad. All complaints need to be checked

Please provide details about why you do not agree:

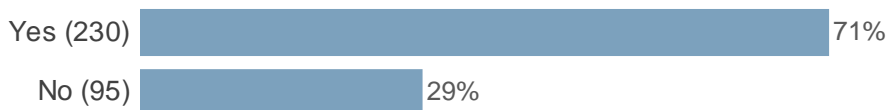
Complaints should only be retained on file if investigated and found to be true or likely to be true (lack of evidence to support, but no evidence against) to protect drivers from fake allegations.

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

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like others record should clear after certain time of period like 3years

Do you agree with the proposed change?



Please provide details about why you agree:

Needed that change I feel

Fairer

It can be looked at impartially

Having had experience of rude and horrible drivers, I'd feel safer knowing that drivers had been thoroughly checked and any complaints investigated

Common sense rule

All matters are relevant. Some people aren't suitable for certain jobs.

Yes, there should be a right of appeal

All drivers should be polite & suitable dressed

Clarity and transparency in the detail

safe time in car

They are individuals but they are licensed drivers with a Kirklees badge so in effect our reps .

Again, spelling out how to appeal

The character of the driver should be taken into account at all times not just whilst driving

right of appeal is clearer

As a passenger, you are confined in a small vehicle with the driver. They should not be aggressive, derogatory, creepy or downright perverted whatsoever.

Behaviour standards

In line with our own policies Dignity at work

As per previous answers in relation to safeguarding.

For fairness

Explains the next stage

It explains the drivers rights

Ok

Please provide details about why you agree:

I am not sure we should monitor attitude and temperament as too subjective, but given that we do, clarity on redress from the driver is an improvement.

No

Behaviour is very important

Agree should always be polite to public regardless

Provides clarity

Meets the requirements

I agree with all proposed changes i Think it is good idea

Good behaviour

Because gives driver the opportunity to put case to someone independent

Highlights the right to appeal.

Yes

Provides appeal option

Knowing it had been dealt with correctly & externally

Very important that drivers exercise the right responsibility and attitude towards members of the public.

Safety reasons

It's very easy for people to put on a front. I could be a killer but if I come across as pleasant and trustworthy then how could I be trusted?

Agree

With something as subjective as this, the right to appeal is important, and a legal challenge seems an appropriate way to do it.

Clarification and safe guarding all parties

It could be the matter of survival of a family (clearly from previous proposed changes you guys are not family orientated and couldn't care less if a person has mouths to feed) not just an individual

Includes appeal information

A holistic approach to public safety must be the priority ensuring there are no loop holes.

Public safety is important

Personal character very important

Everyone should have a right of appeal

Arbitration is reasonable

As any public employee should be

abusive behaviour of drivers should be taken into account

Greater clarity.

Public safety paramount

Gives the applicant a line of appeal

This is essential to the safety of the public, either in the taxi or using the same roads as them. Any grievance, the person can rightly appeal.

Including the wording regarding the right to appeal seems fairer.

Imagine if bad behaviour carried towards officials is happening as described what the bet is like with passengers! The big picture is what's needed when making a decision & this gives it, great idea to add this paragraph

This wouldn't worry anyone with nothing to hide

Please provide details about why you agree:

I don't think this is explained enough. I think reading it you are saying if something happens out of work, then this can also be considered - i think a better explanation is needed for this one but agree with the overall idea behind the paragraph

Makes sense

Better explanation

Yes fine. They have they're right to complain too

Reasonable

Personal behaviour should be considered in all decisions.

Please provide details about why you do not agree:

A) Character, attitude and temperament are not things a council officer can reliably judge. It would be better to say the council will take into account behaviour in all other contexts. B) Do you really want to advise unhappy taxi drivers to move straight to legal action without any internal complaint process?!

Why should you take into consideration ALL Matters, when most of them have NOTHING to do with Licensing or driving Hackney or Private Hire !!! You have pre made up your minds that you INTEND on giving UNNECESSARY grief and trouble to a Driver for issues which have NO BEARING on his or her driving PH or Hackney.

The rules are very clear. There should be no 'right' of appeal.

Do not feel that they should have the right to appeal, using up tax payers money /time -they could get another job.

Very dangerous ground judging a person's 'character'

Only in that I disagree with the right of appeal. It will cost the council thousands as every rejection will be appealed in the hope of a lenient judge or procedural error. In times of austerity, the council decision should be final or an internal appeal process, not wasting tax payer money. The council licenins staff are trained to make these decisions in partnership with other governing bodies, and their training and judgement should be relied upon.

Disagree and intrusion into private life

I don't agree if the person has been found doing something wrong then they should not be entitled to appeal to the magistrate

Shouldn't be a right of appeal - waste of time and money.

See previous comments

The right to a decision by the elected committee before magistrates court.

a decition was/is made for a reason - this will just provide chance to lie

Leave it to court

People become taxi drivers because they want to work a job that works around them do you guys think people want to do these jobs after all the abuse they get . And you mention attitude issue here is you guys bring racist policy's out and mention attitude ... if you victimise people they will have attitude against you. And you say magistrates courts the same courts that make decisions that can be wrong ...

This is another way of targeting taxi drivers

Full of shit

As i mentioned if person doesnt have experience of dealing with public then council should provide customer service course to drivers.

Please provide details about why you do not agree:

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

The decision of right to appeal should be with the licensing committee.

So if a member of the public gets into the car, causes bother and distress to the driver whilst he/she is doing their job to a point where the driver gets annoyed and it leads to an argument, you are saying the public are never to blame? If only you know how many times we get caught into verbal altercations with people especially living in council areas rawthorpe bradley deighton fartown who expect cheap rides and begin to moan about the fare metre when they live X miles away from their destination. We are drivers, not operators.

This seems to be a money making exercise. To have to go to the Magistrates Court to get an incorrect decision rectified is ludicrous. Time is money for these drivers and they will end up leaving Kirklees to go and work elsewhere with a Local Authority who works with them rather than against them.

what someone does outside of work unless criminal is no one else's business

It should go to the licensing sub committee first and also what has your behaviour outside of work got to do with anything

The existing policy fine

Why make exceptions?

should not be changed

The magistrates court is busy enough and there should be trust in the decisions made

Above and beyond your mandate

Not fair

to aid cost of living, it should go first to a committee

Outside life should not be taken into account

Attitude and temperament are personal opinions rather than facts. If that attitude or temperament has caused the individual to be arrested/fined ot one of the other factors then I'd be happy to include, but how this is wording isn't fact-based and therefore unsuitable for policy.

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

what about customer attitude when abuse drivers

Do you agree with the proposed change?

Yes (231)  72%

No (89)  28%

Please provide details about why you agree:

Absolutely

No change?

I cannot see the difference

I would have thought this was already the case

Common sense rule

If a driver is hiding something, it should be weighted on. They are obviously hiding it for a serious reason and putting the public in danger.

Yes again agree

safety

Absolutly

more comprehensive

Cannot actually see a change?

They should be immediately suspended, pending a review of their suitability

All disclosures

Absolutely taxi drivers need to be above the law. If they falsify documents in the first place, what stops them being dishonest to the general public.

Convictions overseas should carry the same weight as convictions in the UK as they are convictions all the same.

cannot see any difference in the statements

Not sure what the change is so neither agree or disagree

There is no change

Ok

No

Agree with council

Meets the requirements

clear and defined

I agree with all propped changes i Think it is good idea

Safety reasons

Safety

Customer safety

Clearer, easier to understand.

Safety reasons

And may lead to a licence not being issued?

Simple. If they have done wrong elsewhere then why shouldn't it be disclosed when applying?

They should be doing this already. If they are not suitable find another job.

Don't see the changes?

No change

Vital.

The only change I can see is using an uppercase C for Council in the first line, as used throughout. I agree with consistency!

Correctly widening the scope of information to make affective and correct descision making.

WHAT CHANGES - they are both the same

Please provide details about why you agree:

Good standard

Broader scope

Common sense!

The buck stops with the drivers themselves

Can't see the difference

The first paragraph appears to have the correct wording.

Agree

not really a change

Greater clarity.

I don't want to be driven by a criminal

I would have thought this was normal procedure for most professions. The safety of the public is vital in all circumstances.

Absolutely, officers have enough to do & the emphasis should be on the applicant/holder of the license

Standard vetting

agree but might be worth explaining what significant weighting might mean

Makes sense

Better explanation

Reasonable

It must be plain and simple when explaining this so. That ' I didn't know what it meant ' cannot be used

Please provide details about why you do not agree:

I can't see any change. Also 'significant' weighting is unclear. Do you mean 'additional'? This would be better rephrased.

Failure to disclose should be an instant removal of licence. There is no reason not to disclose unless there is something to hide.

Not sure about the legality post Brexit to allow transfer or sharing of information on convictions from outside the UK? Is this legal and common practice in law?

What Concern or Business is it of Licensing if an individual was stopped or questioned by a FOREIGN AUTHORITY relating to his or her PRIVATE MATTER in connection to his or hers Mother Land ??? NOTHING TO DO WITH LICENSING WHAT SO EVER !!! Therefore, WHY must they inform Kirklees Licensing of what happened ABROAD ??? By adding such criteria, you are ALREADY being judgemental and ruling that an individual is not worthy or fit for Driving PH or Hackney. You are looking for the smallest and MOST IRRELEVANT of excuses to remove an individual from holding a License.

cant see the change

Can't see any difference between the 2

There is no change ?

I am unable to determine what the proposed change is here . . . other than the capitalisation of Council ??

These 2 paragraphs are the same, word for word.....so no change?

Do you really need a comma after arrests?

why do you want everything?

If they have a conviction they should not be given the job

Failure to disclose should be an instant revocation of licence

Everyone deserves a second w

Please provide details about why you do not agree:

Do these rule apply to everybody else in the public sector police army ambulance drivers care workers anybody that public is entrusted on ??

You changed the letter "c" in line 2 to a capital letter. For the love of God, really really?

Full of shit

You never know the standard of law and justice system outside UK, cant trust on data outside UK.

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus coucil license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

I don't agree with the fixed penalties. Need clarification on which fixed penalties you are referring to.

Paragraph 29 is clear

they do that anyway

Why should you have to report anything from another country where you get malicious charges put on you such as African and south Asian countries.

Doesnt appear to be any change

The existing policy fine

It's the same?

Can't see a difference

Even the pm will fail this test

Not fair

Stigk to conviction in this country

Depending on what you mean by fixed penalties, If it a small minimalist matter, one should be given a warning by the committee

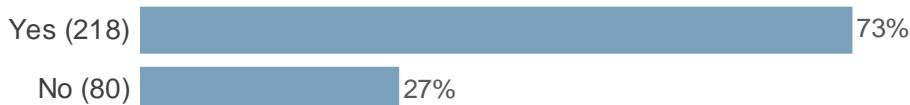
No change in this proposed paragraph!

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

drivers not working outside UK

Do you agree with the proposed change?



Please provide details about why you agree:

All good

Fairer

Everyone should have the right of appeal

Common sense rule

Giving a right to appeal

Clear/ transparent on stating to whom they can appeal and who will have ultimate responsibility for decisions made (Magistrates Court)

safety of customers

Totally

Spells out the appeal process

Safety of the public is paramount

right of appeal clearer

Is there an ongoing check system in place? I would assume licensing are notified of convictions or associated complaints from other agencies?

HEALTH AND SAFETY

Agree, not just about getting a license but also maintaining those standards and improving under continued review of performance.

Always for appeal rights

For safety and to regulate

Explains the next stage

Ok

Agree with council

Useful information added

I agree with all proposed changes i Think it is good idea

Should always have the right to appeal

Explains the right of appeal.

Why the Magistrates Court. Why not an internal review panel? More cost effective?

Safety of the public

Appeal option defined

Customer safety

Checks should be on going and high standards maintained .

Safety reasons

Why should anyone be able to not tell the truth and be honest . If you change then you take the consequences

As said before I agree with the appeal procedure

As before, provides a means of appeal by an independent body.

Safe guarding all parties.

Includes appeal information

Public safety should not be subject to the whims of the licensee and high standards must be consistently maintained.

This is obviously the case

Right of appeal

Ok

Please provide details about why you agree:

Agree

repatitive but i suspect that might be because of a case

Greater clarity.

Do the time if you commit the crime

Gives right of appeal

Nothing at all wrong with this proposal and again there is a right to appeal if someone feels aggrieved.

The additional wording regarding the right to appeal seems fairer.

Just like passing your driving test as a professional driver you must keep following the rules & checking this can only improve safety

I am not sure if it is in the policy but I also think at some point you should expect licensees to report something which might mean they are not fit and proper

Clarified better

Reasonable

Will there be a time limit for them to disclose new offences

Gives right of appeal which is fair.

Please provide details about why you do not agree:

If they have convictions that would lead this to be revoked, why does it need further determination?

See above

Once Again, based on Kirklees Licensing Track Record, you are adding such stipulations and criteria, which would give you EVEN MORE BASELESS REASONS AND EXCUSES to revoke an individuals licence.

The rules are very clear. There should be no right of appeal.

They shouldnt have the right to appeal, this wastes time and money for the council. The applicant is responsible for ensuring they meet the criteria

Again I just disagree with the right to appeal

Once again it mixes two very differne tt things The duty to maintain their safety implies the ability to protect themselves from abusive passengers, it bears no relevance to being fit and proper

Should not be entitled to appeal to the magistrates

Don't agree with right of appeal.

give the oppertunity to lie

Should be down to court

Council are bias against taxi drivers mostly

What about criminal traveling on taxis? Whos gona insure taxi driver safety as i said there has to be taxi card or through uber driven application that customer should book taxi.

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local counciler or MP, plus coucil license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Must be able to appeal at Sub Committee

Please provide details about why you do not agree:

If a person is aggrieved by the decision of the council they should have a right to be represented to the licensing committee.

Again a money making exercise - to have to go to the Magistrates Court to get an incorrect decision revoked takes time and effort. It would be easier to go and work in another Local Authority.

don't agree with any change

Appeal to licensing sub committee first

The existing policy fine

Why make loopholes ?

who is paying for the appeal, this is disgusting and the council are being bullied by calling the racists card this is not racist this is looking after people

Fair decisions should be made without the need to block up magistrates court

Discriminatory and racist

Not fair

Innocent until proven guilty. Driver should be allowed to carry on working or compensation paid by council for work time lost

To go to committee firstly to save costs

A right of appeal should be considered

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

it's always customer who escalate things then lied to council

Do you agree with the proposed change?

Yes (223)  69%

No (101)  31%

Please provide details about why you agree:

Good idea re safety of the public

Fairer

Reduce any risk to the public

Common sense rule

Anything that puts the public at risk should be considered. I feel some people should be given a chance ie if served time, but regular meetings should take place with the driver if granted.

Each case to be considered on its own merits

road safety

Without a doubt we must ensure the public are aware of this provision, their safety is paramount

Please provide details about why you agree:

as a taxi user this gives me greater confidence of my safety as a passenger

Need this so that the public remain safe and not put in unsafe situations

high standards will hopefully prevent future harm to passengers

Yes but not just in an employment role. Any domestic violence, abuse coercion etc should also be considered. People don't change their core selves.

Abide by the Law to protect everyone

Any sniff of violence or sexual assault is a red flag and the Council would be criticised for allowing such a person to be permitted a license in that case.

Sexual violence drivers should never be allowed to have a taxi licence.

As per previous answers around vulnerable people regularly use taxis alone.

violence of any kind should be sufficient reason not to permit the licence

past issues and to regulate moving forward

Wider explanation

Ok

Safety of public

Meets the requirements

I agree with all proposed changes i Think it is good idea

Safety of public

This is difficult because i agree with serious crime but not minor.

Safety of passengers

Customer safety

No difference, apart from last sentence.

Cases need to be treated individually depending on the circumstances.

Safety reasons

But some offences should lead to a licence not being issued or revoked immediately, if proven

An honest and safe person lives life the right way. I don't misbehave when not working then do the right thing at work. Why should anyone else. If m6 car wasn't safe then I would sort it. No excuse

Any conviction are relevant to public safety and should be informed to any employer

Provides reassurance, although I can't imagine any 'merits' to be considered in such cases!

Clarification

Clearer explanation

Agree with the proposed changes but decision must be made by the Sub Committee

A holistic approach in assessing candidate suitability to be a public servant must be the de facto position to ensure high standards of public safety and not to erode public confidence.

We do not want a situation in Kirklees where passengers are put in danger

All applicants should be held to the highest standards

Totally appropriate

to a certain extent but you can't tar everyone with the same brush

i assume theres pressure to add about merits

Greater clarity.

No Asian sex perverts anymore , history nationwide confirms this

Cases looked at individually

Please provide details about why you agree:

As in most professions, offences that occur when not doing your 'job' go against you and why shouldn't they. Nothing at all wrong with the proposal.

Common sense that helps to protect the public.

Absolutely, we could have drivers quitting the night if a conviction only to take up the trade the very next day

Safety first

Please remove each case will be considered on its own merits I don't ever want to get a taxi/hackney and think the driver could be a sexual predator, violent, nor someone who accepts drink driving or excessive speeding

Clarified better.

Reasonable

Vulnerable passengers have a right to know they are safe

Fairness

Please provide details about why you do not agree:

This is a very unclear and confusing paragraph. In part it repeats points above. Sexual assault cannot be described as an 'unacceptable standard of behaviour' - it is a crime! The whole paragraph needs rewording to something like "Driving offences including speeding and drunk-driving are likely to lead to loss or refusal of licence, whether or not they were committed while driving a taxi. Violent offences, including sexual and domestic violence, are likely to lead to loss or refusal of licence, whatever the circumstances.

No need to change this, it does not help the public or add to safe environment within a taxi especially for women

Serious driving convictions or sexual assault should always bar someone from having a licence. Safer is paramount.

There is already system in place

Not sure that the final sentence each case on its own merits' is necessary. The previous statements seem clear in their intent to express the seriousness of any offence being taken into account

The Question is very Ambiguous and doesn't make sense. If the driver was NOT driving a Taxi or the Passengers WERE ABROAD, then what if any relevance does this have on a Driver or his Licence in this Country ???

I think this waters down the importance of this paragraph. it only needs to be said once, in a separate paragraph, that each application is considered on its own merits and that there is a right of appeal to magistrates.

don't agree as there should be a consistent blanket approach - this suggests some may have a "get out" clause

The rule is clear. Violence and sexual offences of any sort should mean an automatic life ban.

Public safety is paramount, and where historical offences within the last (X years) have been identified this will be used to determine suitability

The sexual assault clause is relevant and should be in a separate paragraph to other offences - nearly all my friends have been on a speed awareness course but I still regularly accept lifts from them. I work with a suspected rapist and I would NEVER get in his car.

Standards should be standards. No case should be judged on its own merits and rules be bent. If a driver has committed a sexual or violent offence there should be no question they are refused a licence. It is in the interest of the safety of their passengers, some of whom may be alone, or vulnerable or drunk and unable to defend themselves.

This should include grooming and child abuses.

Please provide details about why you do not agree:

There is a very clear message echoing through this policy that suggests all drivers, new or existing, are bad people and are likely to have committed such offences as listed here. There simply must be some recognition that offences are not only committed by license holders, quite often the license holder is the victim

It depends on what type of incident it is. Only the

Gives the impression that in some cases it will be ok

Do not think it is wise to say each case will be considered on its own merits. This gives the impression that good character etc will be taken into consideration which in my opinion is open to interpretation.

Weakens the statement made

Any of those offences are serious, there are no justifications for sexual violence, therefore no reason to consider on "own merits"

Should be no compromise on this

Any of the above should not be granted a license.

Should be an automatic bar not considered on merits

An offence is still an offence

Absolutely nothing to do with the council, another way of targeting taxi drivers and discrimination

Full of shit

It has to be applied to all levels of public services eg offices, retail, buses, trains etc every place should follow same policy not just taxis.

It has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councillor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions have been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data held by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be considered unsafe, we pay hefty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more vulnerable than normal customers. Council should provide free customer service courses if they not happy with driver services.

Final decision needs to be made by the licencing committee and not officers. Each case such be assessed on its own merits

This code of conduct should always be respected regardless of working or not. A criminal offence, is a criminal offence, however it is completely unfair that a taxi driver is penalised more than a regular road user. A regular car driver can aggressively overtake somebody or put their foot down, but the moment it's a taxi driver fingers are being pointed.

Should be immediately licence revoked, not on own merits

By including the last sentence you are now intimating that someone can still hold a licence even where rules have been broken.

Who will determine each case "on its own merit"? Who is a suitably qualified person to determine such cases. What qualifications does the suitably qualified person have? Is this a standard set across the country?

Outside behaviour include an argument out of work shouldn't be considered

The existing policy fine

It's making room for corruption, which we all know is rife.

if position is abused there is no case to answer

Previous unacceptable behaviour should prevent licences being granted to an individual

Discriminatory and racist

Not fair

If the police can do it and continue working why not anybody else.

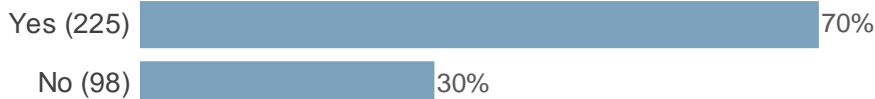
Please provide details about why you do not agree:

How can you compare bold tyres to sexual offences? Seriously. A driver who had intended to have his tyre changed in the next few days but due to family problems death etc completely forgot. He gets pulled over his tread is 1.5mm instead of 1.6mm and he gets badge possibly revoked and in the same boat as someone with sexual offences

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

Do you agree with the proposed change?



Please provide details about why you agree:

Difficult to judge without the tables being provided

No problem there

Clearer

In principal, providing they are very minor offences

Semms ok to me

Any motoring offence should be considered before granting, even the amount of times someone has had a road traffic accident, no matter how minor, it could all be relevant.

It's making your decisions clearer

safety

Yes if only for clarity

More detailed

I've agreed but I don't know what Table B says so I can't really comment.

better information

Would this mean that timescales can be changed accordingly?

yes

More information to make informed decision.

THis is clearly laid out for anyone contemplating applying for a licence.

separation of the serious offenses makes it clearer to make an informed decision

Explains Table B

It shows there is a table b

Ok

Monitoring helps

Public safety

Please provide details about why you agree:

Useful information added

Meets the requirements

I agree with all proposed changes i Think it is good idea

Safety

No example of Table A or Table B is shown here.

Yes

Customer safety

Seems fair.

Safety reasons

Why should lots of minor offences be taken lighter than serious offences. It's like saying I stabbed hundreds but I didn't murder anyone so that's ok?

Without seeing table B, but it seems right to take these into account too.

Clarification

Broader scope

Takes out ambiguities in the grant of a license.

Criminals should not be driving passengers around

All the changes make it very clear what standards are acceptable for drivers which makes me feel safer in using them

More explanatory

Clearer

Transparency is important

Agree

clearer

Greater clarity.

Reasonable

No comment

Again genuine applicants/licence holders would not object to this as this shows a period of time when the person is genuinely remorseful of their actions, causing a licence will be granted.

But I would add I would be a lot sterner in my approach, safety is paramount here

Standard I would have thought

Ok with that, seems sensible but does it include things which would never elapse

Better explained

But would have liked to have seen the tables

Reasonable

I haven't seen the tables but an appropriate period must be in place

Clarity

Please provide details about why you do not agree:

Shouldn't allow waters to be muddied. What if minor offences become major ones. It can be a slippery slope.

I cannot agree without seeing Table B

I could have to see the contents of Tables A and B to be able to comment on this statement

Please provide details about why you do not agree:

The Council has Complete DISREGARD for ONE TIME MISTAKES or Offences. I assume and take it that you are punished for life if you make a mistake once???

Some time periods are extortionate and need to be reviewed further.

Time limit is too extreme.

Table A and Table B are not there for me to peruse . . . rethink your questionnaire

The time has to be looked at and reviewed as these are too much

I disagree with it

I feel that the points should be higher and set at 12 points.

The time frame for offences needs to be looked at

Without seeing table B cannot properly comment. Would also require a definition of minor motoring offences

No details of what table A and B are!

minor or not its still an offence

These are discriminative as their only being applied to taxi drivers and not bus or train drivers don't agree with them at all

Totally disagree

Honestly i actually mean "don't know" because no tables are shown

Still finding ways to get taxi drivers out business

Full of shit

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Time elapsed should be reviewed & consulted on

Need evidence of Table B - Suspension must be Fair Reasonable and Necessary

What is B? should this not have been set out in this survey so that respondents understand what they are commenting on?

Drivers should have to pass a dbs

Where are the tables? These are not viewable in this survey.

don't agree with any change

Time frames are too long for minor convictions

The existing policy fine

Why make allowances for some but not all. Rules are rules.

any convictions of any kind should not be permitted,

The original is clear enough

Punitive and dictatorial.

Not fair

Once the conviction period has elapsed it's not for the council to impose their own sentence

Dont really understand what you mean by tables

Please provide details about why you do not agree:

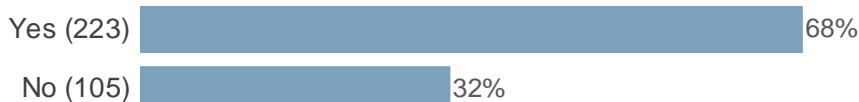
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This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

should not penalised on minor things

Time relapsed should be reviewed and consulted on.

Do you agree with the proposed change?



Please provide details about why you agree:

That's fair

Seems reasonable

Absolutely fair. Correct and standard grievance procedure

Fair

All well explained, I agree sincerely

Sems reasonable to allow an adjournment to discuss concerns (similar to Tribunals/ Adjudication meetjngs with ACAS/ Trade union representation in similar circumstances

safe enviroment

Clarity

this is being super clear

seems fairer

If an interpreter is required, surely that person is not suitable for driving in the UK? How would they pass their driving test or be sure that they have understood the passenger?

Entitled to be accompanied

In line with any investigation codes. The rights of the accused should be addressed to avoid legal arguments later on in the process.

clarifies role and boundaries of the representative

any meeting to clarify information should be held in an inclusive way, with sufficient options available to make the meeting easier for all involved.

Wider explanation for the taxi driver's representative

Ok

Agree with council

Useful additional information

Meets the requirements

I agree with all propsed changes i Think it is good idea

Please provide details about why you agree:

Safety

Sometimes people can buckle under pressure

Gives clarity and an explanation of the role.

Yes

Standard throughout the UK

Seems a humane extension depending on the circumstances of the individual.

Compliant with employment law / HR practices.

Safety reasons

It's only right to have someone with you as stress can play a part. But I agree they should not be allowed to be involved as they only hinder the truth

Yes, if a application is to be declined they have the right to have their say. I do think the representative should only be another taxi driver or from a union same as greivance at work.

Seems fair and reasonable.

Reasonable and suitable addition to Para 52

That's good

Fairer process

This sounds fair

Provides extra reassurance to drivers that this is a fair process to all involved

More reasonable.

Reasonable

This ensures that the appropriate help and support may be given to the licence holder but I question who will meet the individual and what qualifications does the Council representative have? Also will the conversation be taped / videoed?

Same rules as other public employees

clearer

Reasonable

The proposal is extremely fair and understanding of an applicant's needs in getting a fair hearing.

The additional wording seems to make the process of meeting an applicant licence holder fairer.

Seems fair to all

Standard

An applicant may need someone in a professional capacity to accompany them

Agree but would the interpreter be the 1 person and also is a good understand of English not a factor when issuing a license and if not it should be

Helpful explanation

Reasonable

Clarity of the role of the accompanying person.

Please provide details about why you do not agree:

The additional sentences contradict the one before. The prohibitions against the accompanying person speaking will disadvantage someone who needs an interpreter or legal representative, and may breach their legal rights.

No need to change this

Please provide details about why you do not agree:

I don't think someone who needs an interpreter should be holding a licence- this is a very important role and issues with communication can cause issues. Is there a minimum English language requirement for the role?

Employees should have right to have someone there to advise in a meeting. I do not agree with the 'not permitted to speak' rule.

The meeting shouldn't be allowed to be adjourned. Interpreter/legal representative should be sorted before meeting agreed. No break should be granted unless its a medical reason.

An interpreter? Surely all licences taxi drivers should be able to read, speak English as standard. How else do they read road closure information/public highway notices or understand road signs or directions given by customers?

I would permit the union or legal rep speak

Any taxi driver should have a good command of English to perform his/her role.

The representative should not participate in a legal capacity but provide support and clarification on matters of misunderstanding. Where legal involvement is required, this can be requested by the applicant directly through the representative

Doesn't make it clear if the one other person is in addition to a legal representative

There is no discretion about the inherent lawful right to a fair hearing This paragraph needs deleting in its entirety

Why do they need to be accompanied if the second person is not considered at the meeting. If they need an interpreter, ie cannot communicate in English, then they should not be driving a taxi on UK roads.

All Kirklees drivers should be able to understand a high level of English- an interpreter should not be needed

Unsure how this could work or even purpose of a witness who cannot enter discussion and is not an interpreter

A good knowledge of the English language is essential.

An interpreter is a person who by definition must comment, or enter the discussion

An interpreter should be always taken for any meetings so this should not happen.....if a person can not understand what's happening should they be in a position of trust?

I am mindful of the rights of the individual, and agree to the first few things which can warrant a adjournment, I do also realise that drivers often have English as a second language and wonder if the person accompanying the applicant should be someone who can act as interpreter saving both time and money.

Surely to be a licensed taxi driver fluency in English is should be a necessity. Hence no need for a translator!

Representative should be able to comment. Applicant should not be disadvantaged or directed to instruct solicitors.

no "stress" is part of their job & as is been able to communicate with passingers

Should be allowed a solicitor

By all these rules and targeting yiu guys are doing I'd rather stay at home

Full of shit

Should be the same for customers as well. As you should be responsible for safety of taxi drivers as well, we are human as well.

Please provide details about why you do not agree:

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we pay hefty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Any representative MUST be able to make comments or ask questions to ensure that driver is treated fairly and that his rights are respected

Unless its a PACE interview then your representative or trade representative should be able to comment or make representation to gain clarity and proper legal processes have been followed.

Pointless! If there is an issue, then in fairness to the licensee, they should be allowed representation. Instances of 'absolute discretion' must be a rarity, otherwise the policy is not fit for purpose if subjectivity is being brought into resolving matters.

Paragraph 52 is fine

disagree with any change

THERE SHOULD BE NO CIRCUMSTANCES WHAT SO EVER THAT A DRIVER SHOULD REQUIRE AN INTERPRETER, PERIOD. If any driver/applicant can't read, write or converse in the native language of the country in which they are seeking to provide a service to the public in then they should not be given a licence so to do, indeed a written & oral English exam should be a part of the licensing process.

Should have opportunity to go to sub committee

If an interpreter is needed, I question whether the holder is a fit and proper person

The existing policy fine

Interpreter ? You are joking ! If they don't speak English how in Gods name can you drive a taxi ? Like address finding, reading road signs? Get real !

what a load of rubbish, whos is calling the shots here stop bowing down when the racist card has been called, People need to know they are safe travelling

Additional person must be allowed to contribute/speak, but not answer solely on behalf of the applicant or licence holder. This approach is reasonable it is also reasonable for the officer to suspend the meeting/ interview if necessary.

Encroaching on police

Not fair

If an individual is being accused he MUST be allowed to attain Council or solicitor who must be allowed to guide him as is the case at a police station.

Not sure about including the adjournment bit....but is this now a legal requirement now?

Why can they not speak. If they hired a solicitor paying thousands they should get a say

If they want a representative who can speak for them they should bring them straight away. Prior notice of what is on the agenda is sufficient notification

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

Do you agree with the proposed changes?



Please provide details about why you agree:

Anything that protects both public and taxi driver has to be good

Much more reliable

Seems fairly comprehensive

Seems fine. Although a test should include knowledge of the local roads, similar to 'the knowledge' test in London Hackney cabs

Sort of agree. Why is a driver allowed more than 3 points on a licence. If they have 9 points they obviously don't understand the driving law and shouldn't be able to drive public around.

safety of customers

Passenger safety will always be a priority

Clarity

makes the information a lot clearer

detailed information

If you drive for a living you should be an exemplary driver and use a vehicle that is properly maintained, checked and roadworthy. Anything over 6 points would stop you becoming a bus driver. Same standards should apply.

yes agree

Clearer.

all offences should be considered in context but with the public safety their first priority rather than a driver's right to work-as the driver could go elsewhere

But there is the road worthiness of a vehicle as in MOTs and proof of servicing and maintenance in line with necessary MOT advisory repairs and maintenance should also be a major factor in a driver's criteria for a licence

Ok

I agree with the law

Agree with everything on this

Provides clarity

Meets the requirements

I agree with all proposed changes I think it is a good idea

Public safety

Safety of customers, other road users, pedestrians

Helps clarification.

More detailed.

Safety reasons

It's the law. If you break it take the consequences. Simple

We can all get complacent and get speeding fine or ts10 but they should be declared

I think it should be zero points

Failure to furnish details should be automatic ban

Please provide details about why you agree:

Useful clarification.

Full clarification

More clarity

Common sense.

I agree with this

Ok

Agree

because taxi drivers should be safe drivers

Greater clarity.

Reasonable

Improves safety for passengers

I feel that the proposal is a fair one for all concerned, even more so in protecting all parties.

NOTE: In Paragraph 2, I think the wording should be 'and an advice letter will be issued', not 'and advise letter will be issued'.

Completely agree although I think the points should be lowered to 5-6 Ptofessiydrivers sguoud have zero points, get 3 maybe that's a mistake & a slap on the wrist to buck your ideas up as your a professional driver, do it again & get 5-6 then you clearly don't hold safety in high regard & are not fit to serve the public under licence from the council

Standard

Less ambiguous and better clarified

Clarity

Please provide details about why you do not agree:

Time and again we are subjected to drivers driving dangerously and on their phones whilst driving. Zero tolerance please

There shouldn't be any "exceptional circumstances

A driver should not have any points on their license as points on the license means that they have done something wrong

This seems unhelpful ly complex

Any points on licence should result in additional training.

Taxi drivers should be required to have a clean license

Why 9 point when you are allowed 12 points

Each case should be investigated on its own merits

Not sure that I understand the detail of these proposed changes- need to seek the views of police/ Dof T/ mirroring organisations who understand traffic offences and legalities better than I do

The Conditions are TOO HARSH and don't allow for much further opportunity for the driver to prove there abilities otherwise.

The license holder should get three attempts not one as stated in point 4

Think this again has the potetential to confuse. perhaps it is a seperate document used when required.

I think if a driver has 6 or more points on their licence, then they deem a risk to the public, Bus Drivers, Waggon Drivers etc wouldn't be employed with more than 3 points on their licence.

Why does this law only apply to licences drivers and not other drivers like school transport workers. This policy is discriminating against the bame community.

item 5: failure to give info as to identity of driver etc - I don't feel this is a minor offence.

Please provide details about why you do not agree:

Sorry don't have time to read them all

I do not agree that they should be given 3 opportunities to pass a test when they are an existing driver, it should be a maximum of 2

The last point relates back to the iol guidance, but also misses the fact that where there is evidence to show intent, this then becomes a criminal offence, not a driving offence. The offence is perverting the course of justice and is time servable

due to point system change mid way through this period this is very unfair

It's too complicated

Point 4 the driver should be allowed three attempts

I do not agree with this as you already paying high insurance for having penalty points and if the dvla do not ban you you shouldn't have to sit a test you already know how to drive and what to do but your being irresponsible

Drivers should NOT have any points on their license! I'm appalled that the council allows this!

Requires clarification throughout as to total and current points throughout. Para 1. Do not agree there be exceptional circumstances. Para 2. Should be condition of licence that endorsements be reported within a specific time and that failure to do so would result in suspension of licence, not a warning letter. Para 3. An existing driver should only be allowed 2 attempts at drivers test, not 3. Para 5 MS90. Failing to provide details of driver should be a major (not minor) with only exceptional circumstances allowing it to be considered minor. Don't see why identity of driver would be withheld except to evade points!

9 points on a licence and still allowed to drive members of the public! Shocking and again "considered on its own merits" no there should be no excuses. The paying public deserve better than this

Should have a clean lic

a offence is still an offence - its our lives at risk

It should be 12 points and then the license is revoked. Dvla have set a standard and taxi licensing should follow the same. All other transport jobs are not subject to this. Same rule should apply for everyone

Too long

It is too easy to rack up 7 points just a fone in your had is 6 points and we work very closely with our fones

Injury caused could also be a result of self defence

Rules are too strict!!! The own governing body and police do not even put this in effect. Clear ruling to take taxi and hackney drivers off the road.

Another form of discrimination

Full of shit

Has to be same for all council employees as well. Anybody meeting above points has to be treated with same decisions.

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus coucil license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we apy hafty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

9 points and 3 attempts on all points should be allowed

Please provide details about why you do not agree:

New applicants have 12 or more points then they should not be allowed to have a licence. Anything below 12 they should be allowed providing they pass their advanced driving test. As they are driving around Kirklees anyway. Point 2 - Need clarification. It doesn't make sense. Point 3 - Should be 12 points and where they have been banned by the courts. Then this section should apply to the applicant. Point 4- limit should be 12 points and the decision to suspend, revoke or refuse to renew should be with the licencing committee. Point 5 - what ever the issues are the final decision needs to lie with the licensing committee or sub committee

There should be no Lee way , good drivers are drivers with low points

Point 5. In particular should not be included under "minor". There is no excuse whatsoever for this and should always be classed as "major".

This appears to be very "legal" and I question if the Local Authority should have power or has staff suitably qualified to deal with this move from Table A to B.

making it hard for people to earn a living for their kids not the same for other drivers eg bus drivers why the discrimination

The existing policy fine

If it works for the rest of the country why change it for a few .

You are playing with peoples lives, the rules should stick keep them light, open your eyes

Think the first is the better option, drivers should not be getting 9 points under any circumstances, it shows a lack of regards for rules of the road

Not entirely clear. Needs to be simplified for the reader. Stick to clear direction.

Discriminatory and racist

Not w

I agree with most of the points my concern is allowing professional drivers to tot up 9 points before this becomes a issue. Whilst I appreciate they drive long distances, i dont think people with more than 6 points should be allowed unless exception circumstances - 9 points is a lot!

The law of the land states 12 poin points and 12 it should remain

Money making scheme for council. No need for these polices .

Feels too lenient on points level? Any points over 6 should suggest the driver is unsuitable?

Touching phone to accept job shouldn't even be considered for points

If a driver has 6 points for let's say defective tyres. It shows a blatant disregard for the law and safety of other road users. More over failing to declare the driver or give details shows a deliberate act. Why would you fail to give driver details unless you want to avoid getting into trouble. No other reason than that

i do agree that this section needs to be clearer, however, to allow a professional driver to continue to drive with 9 points on his license is ridiculous, he is 3 points away from losing his driving license, the standards when taking members of the public from A to B should be set much higher

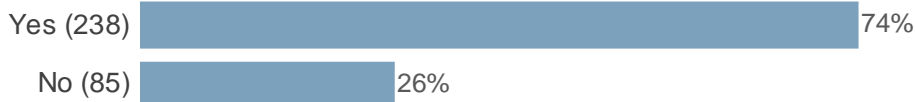
I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather than assisting the drivers and helping you are doing the opposite.

it should remain after 9 point not acceptable for 6points

9 points and 3attempts on all points should be allowed.

Do you agree with the proposed changes?



Please provide details about why you agree:

Cannot fault it

Clearer

Not exhaustive

Makes it clearer

It's more professionally worded

safe environment

Tidies that u

Clarity

clarification of which acts

solely driving offences only provides a small part of the potential risks to passengers and the public
yes

Closes down any legal loopholes from solicitors.

It is clearly laid out in the Act.

This makes it clearer on what legislation is used to issue the licenses

More detail

It explains it better and clearer

Ok

Agree with the changes

Provides clarity

Meets the requirements

relative to acts rather than vague sentence as before

I agree with all proposed changes i Think it is good idea

Safety

Yes

NA

Much clearer.

Safety reasons

It's easy to follow the rules. Don't want to? Don't do the job

Useful clarification.

Clarification

God knows what "other legislation" may be brought forward

Law should be uphold

Clearer explanation

Tried and tested.

I agree with this

Please provide details about why you agree:

More details

No ambiguity

This appears to use current legislation.

Agree

clearer

Greater clarity.

Correct

No comment

This proposal appears to updating the legislation surrounding this area.

.

Very clear

could possibly add a link if it is online

Clearly explained

Reasonable

It's a wider range of offences to be considered which may point to a drivers persistent unacceptable behaviour

Clarity, although hopefully the guidance will include links to the mentioned act?

Please provide details about why you do not agree:

Seems limited in scope, should be the breaking of any law, especially motor offences and offences against the person.

This seems unnecessarily complex

Question not clear. So I don't understand what I'm being asked.

No idea what the implications of these changes would be- therefore unable to comment.

disagree

Too long

Full of shit

it has to be applied to all public dealing jobs including council offices, revoking the license power should be to local councilor or MP, plus council license officer or decision maker has to be experienced taxi driver not an ordinary person, what actions has been taken to keep taxi driver safe as criminal freely travel on taxi on regular basis, there is no customer data hold by council to keep driver safe, if 9 points taxi driver not safe on road then no other driver should be on the road as he should be consider unsafe, we pay hefty amount to insurance for this reason, council should take steps to insure drivers safety as well as we are human and we are more venerable then normal customers. Council should provide free customer service courses if they not happy with driver services.

Needs clarification as to what offences these are

Need clarification on what offences - some may be serious some minor. This needs to be stated clearly.

don't agree with any if i'm the proposed changes

The existing policy fine

Leaving it as it is works.

keep it how it is, stick to your rules this is not racism, it is common sense

Original shouldn't be changed

Discriminatory and racist

Please provide details about why you do not agree:

Not fair

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

This just looks like a racial attack as majorly of cab drivers are Asians. This is just a form of discrimination. People have livelihoods and family's to provide for and when there is uncertainty in the cost of living. Rather then assisting the drivers and helping you are doing the opposite.

Are there any parts of the policy you wish to comment on in addition to those questions already asked?

No (284)  89%

Yes (34)  11%

Please provide comments:

The time needed to be spent on mobile phone use needs to be reviewed as time spent is extortionate.

The penalties for drugs use and or supply is far too lenient. As are the penalties for violence, possession of weapons and terrorism offences. All these should mean a life ban.

The time elapsed for offences is too long and needs to be reviewed

Its reasonable as it is, the changes make it harder and harder for drivers

The time frame for offences are now unfair and need to be looked at

Now that I've read some of the policies I'm an appalled that drivers can have up to 6/7 points

Policy to introduce easier reporting with dashcam footage uploads of bad driving; this to act as deterrent.

The policy also needs to look at licences for the vehicles used as taxis, there are too many unsuitable vehicles.

I think kirklees should do random stop and check on driver's in their cars. I was hit many years ago by a hackney driver who claimed his name was harwinder Singh. It was only years later he was done for drink driving offences in the same taxi it came to my knowledge the driver that hit me was not the person registered to that taxi it was a family member driving his cab for fares on behalf of him. Was he registered to do this? Makes me wonder as why did he give me his correct details. I only found this out when it was in the examiner. This can be checked as it went through the insurance.

There should be a barring list shared nationally

Please provide authority for why we need to follow WYCA + York. This is Kirklees council. Regardless of these changes, drivers are moving over to Wolverhampton nationwide.

Proving a tax code for new badge renewal is silly.... what if we have a badge but don't use it maybe only for a back up plan.... like I did I had my badge 2/3years before I actually started doing taxi

Look am all for public safety but this policy is victim targeting and radicalising men and making people feel that they are not welcomed in this job and the council can do what they want

How can you propose to NOT consider whether a driver's dependant family members should be taken into consideration when taking decisions to potentially take their daily bread away? Do you have family issues yourself which you are projecting onto others? Have you looked at maybe getting professional help?

Please provide comments:

A driver should not lose his license for 6 points

Please take step towards taxi driver safety as well.

Time elapsed for offences should be reviewed and consulted on as these are harsh and unreasonable

This is not a full consultation of the Suitability policy and many points have been missed by officers.

*Full policy has not been provide and consulted on *Has the Harmonisation agreement been scrapped, if NOT ,then we need the exact same policy as them to try to match some of the points as LEEDS. That can only be done when they have renewed their policy.

Passenger safety is the most important thing

I believe the policy is too lenient but understand you have rolled back on some areas to come to some agreement for the greater good of the people, we thank you

This policy is discriminatory and racist towards Asian drivers.

This policy is draconian it needs to be scrapped

Why you targeting taxi driver why not same rule for police officer, fire fighter, ambulance driver, bus driver complete bias again Asian Community as mostly driver are Asian

Some of the lengths of bans are draconian when it comes to minor offences. More democratic if it goes to sub committee. Table a, in relation to violent offences, why is common assault and terrorism classed the same, these I think should be different offence types and sentences.

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

6 points policy not good for drivers lot of risk to lose their living and job and can be unemployed, not in favour of this

Do you have any other comments in relation to the policy?

No (248)  78%

Yes (71)  22%

Please provide comments:

In the current climate, contactless payment needs to be offered by all drivers

U should a policy to make the taxi driver's show there kirklees badge so the passengers know who there are bc I do get taxis and I have not seen one yet oakwell and rex from Dewsbury are bad for that so that would be nice to this implement

Making the whole rules me processes more detailed and transparent means the general public should feel safer with their assumptions that the Council have taken all steps necessary to protect the general public and stop making it so easy for anyone to be licensed to drive a taxi

How can Kirklees be sure that every taxi driver carries out their role honestly. My elderly mother used a Kirklees taxi home and the driver did not offer her the full amount of change. My mother was too frightened by the driver to ask for the full amount of change.

This policy is important, and the council's intention to safeguard the public is clear and useful. However, the whole document is written in 'legalese' and I question whether it is fit for purpose: I don't think that the average person would under the protections this offers them, and I think most drivers won't understand it. It would be better rewritten entirely in plain English.

Please provide comments:

The taxi driver of a red Seat taxi in Meltham is a danger on the roads. He drives way too fast. The speedo was on 0 the whole journey. I did not feel safe with the speed he was driving at.

Please monitor drivers more closely. I frequently see bad driving and it is more often than not a taxi/private hire. Far too many instances of dangerous driving. There also needs to be more oversight of the pricing levels and fixed costs- I have taken the same journey of under 2 miles and been charged anything from £3 to £8 (all at roughly the same time of day) as circuitous routes taken/idling/simply adding additional costs.

Please ensure the test includes a good knowledge of the local roads. It's so common to experience drivers who are clueless about which roads are where. Think 'the knowledge' test in London Hackney cabs. A similar test would be helpful and common sense to apply. Drivers should know the roads and the quickest way around to them.

As a regular taxi user I feel at times very unsafe due to erratic driving, speeding, obvious tiredness of the driver (surely shifts should be limited), lack of understanding of simple directions, overcharging and rudeness and in some cases clear misogyny (when travelling with my husband who has been addressed by the driver rather than myself). All drivers should wear photo ID, only be allowed to operate in the authority where they are registered and keep cars smoke free and clean.

Would have been helpful to see the full policy and supporting Tables A and B to be clear on what they included

This ENTIRE POLICY IS FLAWED AND NOT FIT FOR BRINGING INTO IMPLEMENTATION. The Council has a Herendous Track Record for Punishing Drivers for offences which even the Police would not answer to or consider to be even a Minor offence. I do not agree with any of this Policy and I condemn it in its entirety. It is VERY BIASED and DISCRIMINATORY towards the Drivers ONLY and has nothing of reassurance in it to safeguard the driver either. This Policy should NEVER be brought into practice.

Try and protect drivers as well alongside with public safety by having a fair and individual based assessment policy.

The time spent on various issues in policy needs a full review.

This is great and should be about putting safety of passengers first, the Council doesn't have a responsibility to give people a taxi job, they should comply with the standards required.

Taxi drivers and companies should provide officers with GPS data to investigate any alleged poor driving behaviours. If they don't they should have their licence taken away. When my partner was hit by a taxi in a hit-and-run the company refused to help Kirklees find out which drivers had taken that route by providing GPS data, they should have had their licence revoked for this.

as an employee of the council I regularly use taxi's to transport vulnerable young people (17-25) care leavers. I want to be 100% sure these young people are SAFE, not being put in difficult and often dangerous situations due to their vulnerabilities. It is vital that we take this opportunity to tighten up the requirements and standards now to prevent further grooming, county lines activities and modern day slavery

The Policy needs to be in place for Taxi Drivers as they have become a Law unto their own. I have had some really good polite helpful Drivers. Speeding through lights. Skidding round corners cutting up other drivers. I'm surprised that some of them still have a licence to Drive. The White Taxis are terrible. The prices are ridiculous also and charge what they want. IE £16 for a mile and half journey.

I think all taxi vehicles should be easily identifiable i.e. in some countries they are all the same make and colour. The state of some of the door signs are appalling and look to be stuck on with sellotape which is not very reassuring, they should be un-removable once in place, along with the plate, then taxis cannot be impersonated. There should also be set fares across Kirklees and not depending upon who you use.

There needs to be a full check the road worthiness of a drivers vehicle as in MOTs and proof of servicing and maintenance in line with necessary MOT advisory repairs and maintenance should also be a major factor in a drivers criteria for a licence and also random checks on a drivers credentials and vehicle to maintain a licence before and after allowed.

Please provide comments:

It's need to go back to the old way

i think i will return my badge to you kirklees council with pleasure you horrific people

The policy needs to take into consideration the action of the drivers towards not only members of the public but also towards Kirklees Council Licensing Officers, Licensing Staff, Kirklees Staff, Police Officers, PCSO's and professions who they may come into contact with through their work.

Whilst protecting the public is paramount, I think you will have a hard time enforcing alot of this policy. There are areas of the revised policy which have more than a hint of 'big brother\1984' which will concern many. It is also a policy that in the wrong officer's hands, they could terrorise an applicant or existing driver. Additionally, the wait periods post offence (Table A) are longer than the sentences often handed out by the courts. I don't feel comfortable with this, and whilst a wait time post offence is a good idea, having the council sit as judge and handing out longer time penalties is not.

All drivers should have DBS checks every 2 years

Without seeing the policy in full and only amendments it was difficult to answer the questions without full context

It should be law that taxis now have to take card payment and have CCTV. Most takeaways are now all cashless to save then being attacked for money, why are taxis not the same?

I am not agreeing with someone living abroad more than 6 months you asked police clearance

Been a pleasure being a taxi driver since 1990 and taking cars of our community and putting our customers first.

As above need to be more robust on the vehicles being used as taxis, my concern is small people carriers being used as six seaters where the back two seats are not suitable a for adults.

This entire Policy seems to have been Designed PURELY AND SPECIFICALLY to be deemed as DISCRIMINATIVE AND RACIST, as MAJORITY if not all drivers are of Asian Origin/Background

All taxi drivers shouldn't have any endorsement on there licence especially if transporting vulnerable people

The driving by a large amount of taxi drivers is atrocious. There should be more checks .

The fit and proper standards are not applied there are very few fit and proper drivers licensed, and what appears cartels behind the larger firms

I trust the various typos will be corrected before the new wording becomes policy.

Why is there no comments about proff of ID / who to complain to

When will council think of safety and well being of drivers that get attacked

Too strict

Council should pay for cctv in taxis Council should give free badges out to get more people in to work . Council should listen to drivers Council should employ more ethnic minority taxi customer representative and managers Victimization policy's should be stopped . Policy's should apply to everybody in the public from schools to work places to police and army where when you come in to contact with the public not just taxi drivers

As a customer who uses taxi's, i am not claiming that evey driver is good. In my experience most are, and i admit that there are a few that aren't nice, but some can just be having a bad day. We are in a recession after all, and people are stressed more in troubling times such as these due to the incompetency of people running the country. For the small amiuant of taxi drivers that aren't nice, sometimes they just need a kick up the backside, equivalent to a quick verbal warning (we have this at my workplace) as opposed to formal written warnings, or gross misconduct. Of course i acknowledge the severity of their misbehaviour should be taken into consideration. We need more people working right now, not more people losing their job and going on the dole. Don't be tedious over the casing of a letter when it doesn't change the meaning and context in relation to the entity. Council & council in one of the propostions is the same thing. Thank you for asking the public's opinion for a change. I wish your councils other department had done this for the bus gates. Nobody asked for them, but some idiots put them there and they've been useless.

Please provide comments:

Discrimination is key on everything that you're trying to propose.

Customer Data protection for taxi companies and not breaching personal details

This consultation seems to be more about rewording than the actual clarification of offences (as above)

DfT guidance is being ignored by officers in not proposing that a Sub Committee is set up to make decisions where there is a pending decision to suspend, revoke or refuse to grant a licence

*Why are you not proposing to have a Licencing sub committee to all decisions where licences are not being granted, refused or revoked. *Given the length of time and the language used in this survey is very difficult and time consuming for anyone completing the forms. We need to ensure more face to face sessions take place so that we can do justice to this exercise.

Racist policy

I genuinely think that licencees within the area are extremely hard working conscientious individuals. Putting even more red tape in their path will only put up the costs of hiring them. Kirklees should work with the individuals rather than against them to ensure that rules are put in place for their benefit as well as the public.

taxis are high risk enviroments and safeguarding understanding by drivers is often poor in my experieence. county lines, human trafficking and dangerous driving are real risks

There will be significant opposition to this revised policy, please put us, the fare paying public first & implement it without delay. Once implemented ENSURE THAT IT IS FULLY ENFORCED.

how come its only west yorkshire having this policy is the rest of uk not concerned about public safty

Vehicles used to be of an appropriate size. I have seen examples of a Toyota Yaris being used. This is hardly the type of vehicle appropriate for eg 4 adults and suitcases.

I would like to be included in the policy a maximum age for taxi's, whether it be years or mileage As the safety of the public is paramount, a lot of the taxis currently in our area are very old, therefore not having all the safety requirements of modern cars to protect the travelling public and the older vehicles cannot be meeting Kirklees emissions legislation plus ALL vehicles carrying the fare paying public, whether they be cars, mini-busses etc to be tested by the authority more often (at least twice a year) along with more spot checks.

The existing policy fine

I think it is important that the drivers should be articulate and speak english fluently and without a heavy accent. This should be a requirement for a suitable applicant.

Why should the Asian community be any different than any one else ? Racism is a one way street.

A great idea the Yorkshire Mayor should impose across her land, well done for putting safety & the public first. I fully believe this will bring back shoppers to areas struggling after the pandemic.great work by all, well done

Taxi drivers are professional drivers and have a higher responsibility to drive appropriately. Driving offences are particularly relevant to their appropriateness to hold a licence. I don't want to be driven (or share the road with) by someone who cannot respect motoring laws.

We are being subjected to two judicial systems and processes.

This policy is racist

I think its really important to recognise that customers of private hire/hackney vehicles expect to travel safely, we have all been in vehicles where speeding has taken place, running red lights etc. I appreciate the drivers are very vocal but your concern should always be for the safety of passengers and other road users. Vehicles which fail road side tests should have drivers license suspended, drivers with excessive points should lose license,

There should be no m.o.t on brand new vehicles

These suitability policy's are unfare and discriminatory as higher percentage of drivers are from minority groups. The Council is being racist an greedy as 0er usual.

Please provide comments:

Please please consider all policies Look how many drivers are going to Wolverhampton ashfield Calderdale etc. They are all your ex drivers if they can license them so can you. That is you losing money not the public. Why are so many out of town licenses here. Because they know it's easier to get in and there council are a lot more easy going. They can do what they want because no one to stop them .

I do not agree with this as I believe I have been targeted and it is institutionally racist. I feel there is no equality between my transport area and other transportations. I, and the drivers that I represent - have never heard of such a requirements needed in any field. This is a target by the council towards me due to being a taxi driver, I am being tarnished a taxi driver, due to the colour of my skin and targeted due to my religion. This is my bread and butter. I want equality towards the point system. 6 points should not mean a ban, it should be 12 points - equivalent as every other driver.

Stop adding ridiculous policy's to hardworking public transport drivers who are just trying to feed their family's. Maybe focus on the real issues such as the education system, the homeless and the drug abuse. The main cost of living and how to increase salary's to match the rise of inflation.

public needs to be educate and awareness how to use taxi and should gives respect drivers as drivers give respect to customers and drop them home safely drivers just doing their job but council don't listen drivers and drivers have no support from anyone even even customer lies

This consultation seems to be more about rewording than the actual clarification of offences (as above)